Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Humboldt and Del Norte Counties

Provider Contact Name: Cynthia Gehman Provider Contact Phone: 707 407-4134 Provider Contact Email: cgehman@lsnc.net

Total Unduplicated Client Count for Quarter: 62

Total Cases Closed in Quarter: 95

Total Units of Service for Quarter (Unit=1 Hour): 398

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 22 Two or More Races: 65-74: 32 Caucasian: 49 75-84: African American: 8 0 85+: Native American/Native Alaskan: 0 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 62 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 27 Chinese: 0 Female: 35 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 62 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 41 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 42 0 Institutionalized: Samoan: 2 0 2 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 0 Race Unknown/Some Other Race: 3 Client Declined to Provide Information: Rural: 40 4 Greatest Economic Need (Minority): Total: 4 62 Greatest Economic Need (Non-Minority): 31 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2017-2018

Quarter: 2

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Humboldt and Del Norte Counties

Provider Contact Name: Cynthia Gehman Provider Contact Phone: 707 407-4134 Provider Contact Email: cgehman@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		SES CLOSED IN QUARTed by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	5	0	0
A2. Contracts/Warranties:	3	3	0	1
A3. Other Consumer/Finance:	2	1	0	0
EMPLOYMENT				
B1. Discrimination:	1	0	0	0
B2. Other Employment:	0	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	1	2	0
C2. Conservatorship:	0	1	0	0
C3. Other Family:	0	3	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	1
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	35	33	6	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	1	0	1	1
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	2	2	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	2	1	1

Fiscal Year: 2017-2018

n	ш			

A Contact Na	ame:		AAA	A Contact Phone:		AAA Contact Email:	
Provider	Name: Legal Services of	Northern Cal	lifornia		ounty(ies): Humbold	t and Del Norte Countie	s
	Contact Name: Cynthia Ge			vider Contact Phone: 707		Provider Contact Email	
/IDUAL RIG	HTS						
	gration/Naturalization:		0		1	0	r
G2. Elder	Abuse/Neglect/Exploitation:		1		0	0	,
G3. Other	Individual Rights:		3		0	0	r
ELLANEOL	IS			,			
H1. Estate	e Planning/Wills/Trusts:		7	17	0	0	r
H2. Advar	nce Health Care Directives (A	AHCD):	1		0	0	r
H3. Finan	cial Powers of Attorney:	Г	0		0	0	
H4. Other	Miscellaneous:		2		0	0	
тс	TAL CASES OPENED IN (QUARTER:	73	TOTAL CASES CLO	SED IN QUARTER BY	CASE CLOSED CODE	
		,	,3	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	-
				78	12	5	
т	OTAL ESTIMATED CASE	WORK HOUR	S SPENT:	393	•		
•			Įr.	EDUCATION ACTIVITIES	DATA		Ī
		OUTREACH/C	COMMUNITY	EDUCATION ACTIVITIES	DATA		
	TOTAL # OF SPE	CIAL OUTREA	ACH ACTIVITIE	S IN THE QUARTER:	0		
TOTAL ES				ES IN THE QUARTER:	0		
TOTAL ES	TIMATED # OF SPECIAL C	OUTREACH A	CTIVITY HOUF	RS IN THE QUARTER:	0		1
	TIMATED # OF SPECIAL C	OUTREACH A	CTIVITY HOUF	RS IN THE QUARTER:	0 AMS/ACTIVITIES	F-1#-4 F-1	
TOTAL ES	TIMATED # OF SPECIAL CINFORMAT	OUTREACH A	CTIVITY HOUF	RS IN THE QUARTER:	0	Est # of Est. Participants Hours	
Date	TIMATED # OF SPECIAL C	OUTREACH A	CTIVITY HOUF	RS IN THE QUARTER:	0 AMS/ACTIVITIES		
Date 10/4/17	INFORMAT Location (If Applicable) HSRC	OUTREACH AG	CTIVITY HOUF	RS IN THE QUARTER: L EDUCATION PROGRA Targete Seniors	0 AMS/ACTIVITIES	Participants Hours 2 1.1	
Date 10/4/17 10/24/17	INFORMAT Location (If Applicable) HSRC LSNC	TOPIC Elder Law Bankruptcy	CTIVITY HOUF	RS IN THE QUARTER: L EDUCATION PROGRA Targete Seniors Seniors	0 AMS/ACTIVITIES	Participants Hours 2 1.1	
Date 10/4/17 10/24/17 11/7/17	INFORMAT Location (If Applicable) HSRC LSNC HSRC	Topic Elder Law Bankruptcy Elder Law	CTIVITY HOUF	RS IN THE QUARTER: L EDUCATION PROGRA Targete Seniors Seniors Seniors	0 AMS/ACTIVITIES	Participants Hours 2 1.1 1 0.5 4 2	
Date 10/4/17 10/24/17	INFORMAT Location (If Applicable) HSRC LSNC	TOPIC Elder Law Bankruptcy	CTIVITY HOUF	RS IN THE QUARTER: L EDUCATION PROGRA Targete Seniors Seniors	0 AMS/ACTIVITIES	Participants Hours 2 1.1 1 0.5 4 2	

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 2

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Lassen, Mococ, Shasta, Siskiyou and

Provider Contact Name: Cathy Cobbaert Provider Contact Phone: 530 646-4079 Provider Contact Email: ccobaert@Isnc.net

Total Unduplicated Client Count for Quarter: 71

Total Cases Closed in Quarter: 113

Total Units of Service for Quarter (Unit=1 Hour): 14

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 21 Two or More Races: 65-74: Caucasian: 37 56 75-84: African American: 10 1 85+: 3 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 71 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 33 Chinese: 0 Female: 38 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 71 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 43 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 30 Institutionalized: Samoan: 1 0 5 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: Race Unknown/Some Other Race: 1 1 Client Declined to Provide Information: Rural: 57 5 7 Greatest Economic Need (Minority): Total: 71 Greatest Economic Need (Non-Minority): 42 Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY**

Fiscal Year: 2017-2018

Quarter: 2

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Lassen, Mococ, Shasta, Siskiyou and

Provider Contact Name: Cathy Cobbaert Provider Contact Phone: 530 646-4079 Provider Contact Email: ccobaert@Isnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	0	0	0	0		
A2. Contracts/Warranties:	1	1	0	0		
A3. Other Consumer/Finance:	0	1	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	8	6	6	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	1	0	1	1		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	34	37	5	2		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	7	5	1		
E3. Other Housing:	1	1	0	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	1	1		
F2. Supplemental Security Income (SSI):	5	3	2	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	1	2	1	4		

Fiscal Year: 2017-2018

Quarter: 2

rter: 2 SA: 2	AAA Name: PS	A 2 Aros Agor	nev on Aging					
AA Contact Na		A Z Area Ayer		A Contact Phon	e:		AAA Contact Email	:
	Name: Legal Services	of Northern Ca			County(ies): Lassen, Mococ, Shasta, Siskiyou and			
	ontact Name: Cathy Co			vider Contact P				mail: ccobaert@lsnc.n
IVIDUAL RIGH	-							
	ration/Naturalization:		0		0	0		0
-	, Abuse/Neglect/Exploitatio	n:	0		0	0		0
	Individual Rights:	ĺ	12		9	4		0
CELLANEOUS	_	,		,			,	
	Planning/Wills/Trusts:		10		12	0		0
H2. Advanc	ce Health Care Directives	(AHCD):	0		0	0		0
H3. Financi	ial Powers of Attorney:	į	0		0	0		0
H4. Other I	Miscellaneous:	į	0		0	0		0
TO.	TAL CASES OPENED IN	UQUARTER: □	85	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOSED COL	DE
			, GS	TOTAL CO AND AD		TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
					79	25		9
	OTAL ESTIMATED CASE	OUTREACH	I/COMMUNITY I					
			ATION ON SPEC	CIAL OUTREAC				
Date	Location (If Applicable)	Type of Out	reach Activity		Groups Ta Outreach	argeted By	Est # of Est. People Hours Reached	
11/1/17	Woodlands Apartments	Presentation	n on our services	5	Senior Ap	partment Residents	10 1.	5
12/6/17	Ombudsman Office	Presentation	n on our services	5	Staff of O	mbudsman	8 1.	.5
12/15/17	Shasta Sr. Nutrition Ctr		n on elder financ randparent guar		Seniors		81 2.	.5
	TOTAL # OF SP	ECIAL OUTRE	EACH ACTIVITIE	ES IN THE QUA	RTER:	3		
TOTAL EST	IMATED # OF SPECIAL					6		
	INFORMA	TION ON COM	MUNITY LEGA	AL EDUCATION	PROGRAM	IS/ACTIVITIES		
Date	Location (If Applicable)	Topic			Targeted A	Audience	Est # of Est. Participants Hour	s
11/6/17	Happy Camp Resource Ctr.	2 legal pres remedies	entations on crir	minal record	Communi	ty Seniors	34 7.	5

Fiscal Year: 2017-2018

Quarter: 2

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Lassen, Mococ, Shasta, Siskiyou and

Provider Contact Name: Cathy Cobbaert Provider Contact Phone: 530 646-4079 Provider Contact Email: ccobaert@Isnc.net

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

Fiscal Year: 2017-2018

Quarter: 2

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary Neumann AAA Contact Phone: 530 898-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Sega Provider Contact Phone: 530 345-9491 Provider Contact Email: jhaffner@LSNC.net or bse

Total Unduplicated Client Count for Quarter: 104

Total Cases Closed in Quarter: 140

Total Units of Service for Quarter (Unit=1 Hour): 75

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 23 Two or More Races: 65-74: 46 Caucasian: 91 75-84: African American: 25 1 85+: Native American/Native Alaskan: 10 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 104 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 34 Chinese: Female: 70 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 104 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 75 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 62 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 1 Limited English: 0 Race Unknown/Some Other Race: 5 Client Declined to Provide Information: Rural: 29 0 Greatest Economic Need (Minority): Total: 10 104 Greatest Economic Need (Non-Minority): 70 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY** Hispanic/Latino:

Fiscal Year: 2017-2018

Quarter: 2

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary Neumann AAA Contact Phone: 530 898-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Sega Provider Contact Phone: 530 345-9491 Provider Contact Email: jhaffner@LSNC.net or bse

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	6	9	2	0		
A2. Contracts/Warranties:	2	1	1	0		
A3. Other Consumer/Finance:	6	3	4	1		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	5	7	0	0		
D2. Medicare:	1	1	0	1		
D3. Other Health/Community Based Care:	1	1	0	1		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	30	26	10	5		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	13	13	4	1		
E3. Other Housing:	0	0	0	1		
INCOME MAINTENANCE						
F1. Social Security:	2	2	0	0		
F2. Supplemental Security Income (SSI):	5	4	0	7		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	4	5	1	0		

Fiscal Year: 2017-2018

Quarter: 2

PSA: 3	AAA Name: Area 3						
AAA Contact Name:	Mary Neumann		AAA Contact Phone:	530 898-596	61	AAA Contact Email: <i>mn</i>	eumann@csuchico.edu
Provider Name	e: Legal Services of Northern	California		County	y(ies): Butte, Colu	sa, Glenn, Plumas, Te	ham
Provider Contac	ct Name: Jennifer Haffner or I	Barbara Sega	Provider Contact Pho	ne: 530 345- 9	9491	Provider Contact Email:	jhaffner@LSNC.net or bse
INDIVIDUAL RIGHTS							
G1. Immigration	n/Naturalization:	1		0	0	0	
G2. Elder Abuse	e/Neglect/Exploitation:	0		0	0	0	
G3. Other Indiv	idual Rights:	4		4	0	0	
MISCELLANEOUS							
H1. Estate Plan	ning/Wills/Trusts:	13		12	1	0	
H2. Advance He	ealth Care Directives (AHCD):	5		2	4	0	
H3. Financial Po	owers of Attorney:	5		1	4	0	
H4. Other Misce	ellaneous:	1		1	0	0	
TOTAL	CASES OPENED IN QUARTER	R: 104	TOTAL CASE	S CLOSED	IN QUARTER BY C	ASE CLOSED CODE	
		r	TOTAL COUN AND ADVI	.	OTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
				92	31	17	
TOTAL	ESTIMATED CASE WORK H	OURS SPENT:	0				
	OUTREA	CH/COMMUNI	TY EDUCATION ACT	IVITIES DAT	A		

		OUTREACH/COMMUNITY EDUCATION AC	TIVITIES DATA		
		INFORMATION ON SPECIAL OUTREAC	H ACTIVITIES		
Date	Location (If Applicable)	Type of Outreach Activity	Outreach		st. lours
10/10/17	Butte Co.	Outreach to CSUC's CLIC Program Housing Section	All	12	1
10/16/17	Butte Co.	Tabled Dia del Campesino	All	40	5
10/16/17	Butte Co.	Senior Law Day	Seniors	2	8.5
10/21/17	Butte Co.	Family Resource Fair	All	60	6
10/21/17	Butte Co.	Shalom Free Clinic	All	10	4
11/3/17	Butte Co.	Hmong Cultural Center	Providers	9	2
11/3/17	Butte Co.	Tabled at United Domestic Workers' IHSS Provider dinner	Providers	75	1
11/8/17	Tehama Co.	Mobilehome Park Rights Presentation	Seniors	60	8
11/17/17	Tehama Co.	Tabled at LIFT - Homeless Assitance event	Consumers	40	11
12/4/17	Plumas Co.	Crisis Intervention Center	Providers	3	3

Fiscal Year: 2017-2018

Quarter: 2

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary Neumann AAA Contact Phone: 530 898-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Sega Provider Contact Phone: 530 345-9491 Provider Contact Email: jhaffner@LSNC.net or bse

12/4/17	Plumas Co.	Public Health	Providers	3	1
12/4/17	Plumas Co.	Plumas District Hospital	Providers	3	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 54

	INFOR	MATION ON COMMUNITY LEGAL EDUCATION	PROGRAMS/ACTIVITIES		
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants I	Est. Hours
10/10/17	Butte Co.	Hispanic Resource Council Meeting	Providers	10	
10/20/17	Tehama Co.	Tehama Co. Nonprofit Roundtable	Providers	9	
10/24/17	Butte Co.	Probation and the Community Meeting	Consumers	53	
10/27/17	Tehama Co.	Tehama Co. Mental Health Services Agency Housing Committee Meeting	Providers	5	1.
11/2/17	Butte Co.	Butte Multidisciplinary Team Meeting	Providers	24	
11/13/17	Plumas Co.	Plumas Multidisciplinary Team Meeting	Providers	4	
11/15/17	Tehama Co.	Tehama Multidisciplinary Team Meeting	Providers	11	
11/28/17	Butte Co.	Probation and the Community Meeting	Consumers	65	
11/30/17	Tehama Co.	Tehama continuum of Care/Elder Services Coordinating Council Housing Subcommittee Meeting	Providers	8	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 21

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: 916 486-1876 AAA Contact Email: Iberry@agencyonaging4.org

Provider Name: Legal Services of Northern California

Provider Contact Name: W.H. (herb) Whitaker Provider Contact Phone: 530 217-4026 Provider Contact Email: whwhitaker@lsnc.net

County(ies): Placer

88

Total Unduplicated Client Count for Quarter: 80

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 354

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 22 Two or More Races: 65-74: 29 Caucasian: 73 75-84: African American: 26 1 85+: 3 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 80 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 42 Chinese: 0 Female: 38 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 80 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 38 Vietnamese: 0 Homebound: Guamanian: 12 0 Lives Alone: Hawaiian: 42 Institutionalized: Samoan: 3 0 4 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 7 Race Unknown/Some Other Race: 2 Client Declined to Provide Information: Rural: 32 2 5 Greatest Economic Need (Minority): Total: 80 Greatest Economic Need (Non-Minority): 31 Greatest Economic Need (Minority Status Unknown):

11

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: 916 486-1876 AAA Contact Email: Iberry@agencyonaging4.org

Provider Name: Legal Services of Northern California

Provider Contact Name: W.H. (herb) Whitaker Provider Contact Phone: 530 217-4026 Provider Contact Email: whwhitaker@lsnc.net

County(ies): Placer

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUART by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	5	0	0
A2. Contracts/Warranties:	12	15	0	0
A3. Other Consumer/Finance:	5	6	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	3	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	28	28	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	6	0	0
E3. Other Housing:	7	8	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	1
F2. Supplemental Security Income (SSI):	2	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2017-2018

Quarter: 2

	AAA Name: Areame: Linda Berry Name: Legal Services of	a 4 Agency on Agi	AA	A Contact Phon		-1876 unty(ies): <i>Placer</i>	AAA Contact	Email: <i>Ibei</i>	rry@agencyonaging4.org
	Contact Name: W.H. (herk			Provider Contact Phone: 530 217-4026			Provider Contact Email: whwhitaker@lsnc.net		
INDIVIDUAL RIGI	HTS								
G1. Immig	ration/Naturalization:		3		3	0		0	
G2. Elder	Abuse/Neglect/Exploitation	n:	0		0	0		0	
G3. Other	Individual Rights:		0		0	0		0	
MISCELLANEOU	S	,		r					
H1. Estate	Planning/Wills/Trusts:		8		8	0		0	
H2. Advan	ce Health Care Directives	(AHCD):	0		0	0		0	
H3. Financ	cial Powers of Attorney:		0		0	0		0	
	Miscellaneous:		3		3	0		0	
то	TAL CASES OPENED IN	QUARTER:	82	TOTAL CA	SES CLOS	ED IN QUARTER BY (CASE CLOSED	CODE	
				TOTAL CO		TOTAL LIMITED ADD. SERVICES	TOTAL LEG REPRESENTA		
					87	0		1	
To	OTAL ESTIMATED CASE	WORK HOURS SI	ļe.	330 EDUCATION AG	CTIVITIES D	DATA			
TOTAL EST	TIMATED # OF SPECIAL	ECIAL OUTREACH OUTREACH ACTIV	ITY HOU	RS IN THE QUA	RTER:	0 0			
Date	Location (If Applicable)	Topic			Targeted /	Audience	Est # of Participants	Est. Hours	
10/2017	Auburn	Planning Outreac	h Activities	5	Low-incor	ne Seniors	20	2	
11/13/17	Mercy Housing, Auburn	*PRESENTATION* - Tips on Preventing theft by in-home vendors			Low incor	ne Seniors	9	3	
11/2017	Auburn	Research updates Planning Presenta Placer County	s; issues u ations and	pdates; Clinics in	Low incor	ne Seniors	100	7	
11/16/17	Roseville	PROTECT outread	ch planning	g	Placer Sei	niors	250	1	
11/21/17	Auburn	Attended: Placer discussion w/Alzh			OAC mem	bers and public	20	1	

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

Provider Contact Name: W.H. (herb) Whitaker

AAA Contact Name: Linda Berry AAA Contact Phone: 916 486-1876 AAA Contact Email: Iberry@agencyonaging4.org

Provider Name: Legal Services of Northern California

County(ies): Placer

Provider Contact Phone: 530 217-4026 Provider Contact Email: whwhitaker@lsnc.net

12/13/17	Auburn Villa Senior Apartments	*PRESENTATION*: Important Papers Everone Should Have: Wills, Powers of Attorney and Health Directives	OAC members and public	8	8
12/2017	Auburn	Research updates; issues updates; Planning Presentations and Clinics in Placer County	Seniors and their Families	100	1
12/2017	Auburn	PROTECT outreach planning	Seniors and their families	250	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 24

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: 916 486-1876 AAA Contact Email: Iberry@agencyonaging4.org

Provider Name: Community Legal, Inc. County(ies): Sierra, Nevada, Yuba & Sutter

Provider Contact Name: Faith T. Agar Provider Contact Phone: 530 265-3425 Provider Contact Email: staff@communitylegal.net

Total Unduplicated Client Count for Quarter: 90

Total Cases Closed in Quarter: 83

Total Units of Service for Quarter (Unit=1 Hour): 242

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 23 Two or More Races: 65-74: 32 Caucasian: 41 75-84: African American: 19 6 85+: 7 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 9 Total: 90 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 30 Chinese: 0 Female: 57 Filipino: 0 Client Declined to Provide Information: 3 Japanese: 0 Total: 90 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 51 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 36 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 1 Limited English: 0 Race Unknown/Some Other Race: 4 Client Declined to Provide Information: Rural: 14 25 Greatest Economic Need (Minority): 3 Total: 90 Greatest Economic Need (Non-Minority): 33 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: 916 486-1876 AAA Contact Email: Iberry@agencyonaging4.org

Provider Name: Community Legal, Inc. County(ies): Sierra, Nevada, Yuba & Sutter

Provider Contact Name: Faith T. Agar Provider Contact Phone: 530 265-3425 Provider Contact Email: staff@communitylegal.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)		ES CLOSED IN QUAR	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	3	2	1
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	2	2	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	26	7	5	7
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	5	3	1
E3. Other Housing:	2	1	1	0
INCOME MAINTENANCE				
F1. Social Security:	6	3	3	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

Fiscal Year: 2017-2018

11/13/17

11/28/17

10/20/17

Loyalton Senior

Nevada City

Marysville

Lawyer's Lunch

Noontime Legal Seminar

Service Coordination legal service

Quarter: 2

equalities. Z									
PSA: 4	AAA Name: Are	a 4 Agency o	n Aging						
AAA Contact Name: Linda Berry AAA Contact Phone			: 916 486	-1876	AAA Conta	ct Email: <i>Ibe</i>	rry@agencyonaging4.org		
Provider I	Name: Community Leg	al, Inc.			Co	unty(ies): Sierra, Ne	evada, Yuba	& Sutter	
Provider C	Contact Name: Faith T. A	gar	Provid	ler Contact Ph	ione: 530 2	65-3425	Provider Co	ntact Email:	staff@communitylegal.net
INDIVIDUAL RIGI	HTS								
G1. Immig	gration/Naturalization:	J	0		0	0		0	
G2. Elder	Abuse/Neglect/Exploitation	ո։	2		0	0		2	
G3. Other	Individual Rights:	J	3		2	1		0	
MISCELLANEOU	IS								
H1. Estate	e Planning/Wills/Trusts:	J	8		6	2		0	
H2. Advan	nce Health Care Directives	(AHCD):	0		0	0		0	
H3. Financ	cial Powers of Attorney:	J	3		3	0		0	
H4. Other	Miscellaneous:	J	18		13	4		1	
то	TAL CASES OPENED IN	QUARTER:	90	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOS	ED CODE	
		·		TOTAL COL	-	TOTAL LIMITED	TOTAL L		
				AND AD\		ADD. SERVICES	REPRESEN		
					50	21		12	
T	OTAL ESTIMATED CASE	WORK HOU	RS SPENT:	164					
		OUTREACH	COMMUNITY ED	UCATION AC	TIVITIES	DATA			
		INFORMA	TION ON SPECIA	AL OUTREAC	H ACTIVIT	ES			
Date	Location	Type of Outr	each Activity		Groups Ta	argeted By	Est # of	Est.	
	(If Applicable)	,,	,		Outreach		People Reached	Hours	
							Reached		
10/12/17	Nevada County Rood Center	Service Coo	rdination Meeting		Agencies with men	working with people tal illness		3	
10/24/17	Marysville	Service coor	dination with FRE	ED	FREED cli	ents		1	
10/17/17	Marysville	Meet with S Senior Lega	usan Townsend of I	Yuba Sutter	Potential	collaborators		3	
10/30/17	Connecting Point	Service Coo	rdination Meeting		Agencies with men	working with people tal illness		0 4	
11/15/17	Marysville	Meet with Y	uba/Sutter Co. tea	m	•			5 5	
11/28/17		Phone meet	ing with CRLA		CRLA			1 1	

CRLA

25

25

6.5

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: 916 486-1876 AAA Contact Email: Iberry@agencyonaging4.org

Provider Name: Community Legal, Inc. County(ies): Sierra, Nevada, Yuba & Sutter

Provider Contact Name: Faith T. Agar Provider Contact Phone: 530 265-3425 Provider Contact Email: staff@communitylegal.net

11/9/17	Nevada	Meet with county CEO re: homeless population		5	3
11/9/17	Marysville	Service Coordination legal service	Mentally ill seniors, coordination with Yuba Co. staff	5	6
12/4/17	Loyalton Sr. Center	Lawyer Lunch	Rural Seniors	15	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 43

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES								
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours				
10/3/17	Nevada City	Family Law Forms		3 2				
10/17/17	Nevada City	Family Law Informational Clinic		4 2				
10/17/17	Marysville	Meet with Senior Legal		0 3				
10/24/17	FREED	Service coordination meeting		0 1				
10/20/17	Grass Valley	Housing & Disability Clinic		5 2				
10/26/17	Nevada City	Record Clearing		2 2				
11/14/17		Family Law Forms		3 2				
11/21/17		Family Law Informational	0	4 2				
11/22/17		Record Clearing		4 2				
11/30/17		Estate Planning		5 5				
12/14/17		Family Law Forms		2 4				
12/07/17		Family Law Informational		2 4				
12/27/17		Record Clearing		2 4				

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 13

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 35

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: 916 486-1876 AAA Contact Email: Iberry@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: 916 551-2144 Provider Contact Email: rbaca@lsnc.net

Total Unduplicated Client Count for Quarter: 175

Total Cases Closed in Quarter: 206

Total Units of Service for Quarter (Unit=1 Hour): 631

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 45 Two or More Races: 65-74: 77 Caucasian: 124 75-84: African American: 31 23 85+: Native American/Native Alaskan: 22 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 175 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 49 Chinese: Female: 126 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 175 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 103 Vietnamese: 0 Homebound: 5 Guamanian: 0 Lives Alone: Hawaiian: 107 0 Institutionalized: Samoan: 1 0 2 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 5 Race Unknown/Some Other Race: 22 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 175 20 Greatest Economic Need (Non-Minority): 21 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

19

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: 916 486-1876 AAA Contact Email: Iberry@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: 916 551-2144 Provider Contact Email: rbaca@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)				ES CLOSED IN QUAR d by Case Closing Code & I	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Leç Represer
NSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		6	4	0	
A2. Contracts/Warranties:		5	6	1	
A3. Other Consumer/Finance:		16	16	3	
PLOYMENT					
B1. Discrimination:		0	0	0	
B2. Other Employment:		6	6	0	
MILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		1	3	0	
C2. Conservatorship:		3	0	0	
C3. Other Family:		4	3	0	
ALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		0	0	0	
D2. Medicare:		0	0	0	
D3. Other Health/Community Based Care:		2	3	0	
USING					
E1. Landlord-Tenant (Subsidized or Private Housing):		56	69	7	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		11	11	0	
E3. Other Housing:		7	4	1	
COME MAINTENANCE					
F1. Social Security:		1	2	1	
F2. Supplemental Security Income (SSI):		2	3	0	
F3. Pensions/Retiree Benefits:		9	6	0	
F4. Other Income Maintenance:		3	3	1	

Fiscal Year: 2017-2018

Quarter: 2

AA Contact Na	ame: Linda Berry		AAA	Contact Phone	e: 916 486-18	376	AAA Contact Email: II	berry@agencyonaging4.org
Provider l	Name: Sacramento Ser	nior Legal Servi	ces		Coun	ty(ies): Sacramen	to	
Provider C	Contact Name: Rachel Ba	aca	Prov	ider Contact Pl	none: 916 551	-2144	Provider Contact Ema	ail: rbaca@Isnc.net
IVIDUAL RIG	HTS							
G1. Immig	gration/Naturalization:		0		0	0		0
G2. Elder	Abuse/Neglect/Exploitation	n:	4		9	0		0
G3. Other	Individual Rights:		11		12	0		0
CELLANEOU	IS							_
H1. Estate	Planning/Wills/Trusts:		22		23	0		0
H2. Advan	ice Health Care Directives	(AHCD):	4		3	0		0
H3. Financ	cial Powers of Attorney:		2		2	0		0
H4. Other	Miscellaneous:		0		0	0		0
ТО	TAL CASES OPENED IN	QUARTER:	175	TOTAL CA	SES CLOSED	IN QUARTER BY	CASE CLOSED CODE	
				TOTAL CO		TOTAL LIMITED	TOTAL LEGAL	
				AND AD		ADD. SERVICES	REPRESENTATION	
					188	14		4
T	OTAL ESTIMATED CASE	WORK HOURS	SPENT:	601				
		OUTREACH/C	OMMUNITY E	DUCATION AC	CTIVITIES DA	TA		
		INFORMAT	ON ON SPEC	IAL OUTREAC	H ACTIVITIES	<u> </u>		=
Date	Location	Type of Outrea			Groups Targ		Est # of Est.	
Dato	(If Applicable)	1,900 01 041100	ion / touvity		Outreach	otou Dy	People Hours	
							Reached	
10/11/17	Dr. Ephraim Williams	Overview of S			Seniors		40 4.6	
10/10/17	Family Life Center	Caregivers Co	•				20 54	
10/18/17	Sacramento	Overview of S Connections C		6th Annual	Service Prov	viders	30 5.1	
10/23/17	YMCA Sacramento	Overview of S	LH Services at	YMCA Health	Seniors		11 2	
-7 -7		& Wellness Fa	ir					
	Asher College	Discussed LSN	IC/SLH Service cards to Ashe		College Stud	lents	300 0.5	
11/14/17	Sacramento, CA							

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: 916 486-1876 AAA Contact Email: Iberry@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: 916 551-2144 Provider Contact Email: rbaca@lsnc.net

Date	Location	Topic	Targeted Audience	Est # of Est.
	(If Applicable)			Participants Hou
10/7/17	Veteran of Foreign Wars, Sacramento	Overview of SLH Services	Military Widows Group	20 2
10/17/17	Family Relations Courthouse	Overview of LSNC Services	Elder Abuse Victims	6 3
11/3/17	ACC Senior Services	Social Security	Seniors	20 1
11/18/17	Shifa Community Clinic Banquet Sacramento, CA	Presentation on LSNC/Legal Clinic services at fundraising event	Seniors	350
12/5/17	Family Relations Courthouse	Elder Abuse Restraining Order Process & SLH Services	Seniors	2 2
12/12/17	Family Relations Courthouse	Elder Abuse Restraining Order Process & SLH Services	Seniors	4 6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 18

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Yuba Sutter Legal Center County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend Provider Contact Phone: 530 742-8289 Provider Contact Email: susan@ylegal.comcastbiz

Total Unduplicated Client Count for Quarter: 67

Total Cases Closed in Quarter: 108

Total Units of Service for Quarter (Unit=1 Hour): 447

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 7 60-64: Two or More Races: 0 65-74: 22 Caucasian: 67 75-84: African American: 29 0 85+: Native American/Native Alaskan: 9 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 67 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 26 Chinese: 0 Female: 41 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 67 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 10 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 36 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 9 0 Limited English: 7 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 33 0 6 Greatest Economic Need (Minority): Total: 67 Greatest Economic Need (Non-Minority): 21 Greatest Economic Need (Minority Status Unknown): 0

10

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Phone: AAA Contact Phone: AAA Contact Email:

Provider Name: Yuba Sutter Legal Center County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend Provider Contact Phone: 530 742-8289 Provider Contact Email: susan@ylegal.comcastbiz

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		SES CLOSED IN QUART ed by Case Closing Code & I	-
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	6	4	0
A2. Contracts/Warranties:	3	3	1	0
A3. Other Consumer/Finance:	1	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	2	6	0
D2. Medicare:	0	2	8	0
D3. Other Health/Community Based Care:	0	1	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	13	13	12	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	8	8	1
E3. Other Housing:	0	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	0	1	0
F2. Supplemental Security Income (SSI):	1	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2017-2018

Quarter:	2	

PSA: 4 AAA Name: Area 4 A	Agency on Aging				
AAA Contact Name:	AAA (Contact Phone:		AAA Contact Email:	
Provider Name: Yuba Sutter Legal Ce	enter	Cou	nty(ies): Sutter and	Yuba Counties	
Provider Contact Name: Susan Townse	end Provid	ler Contact Phone: 530 74	2-8289	Provider Contact Email:	susan@ylegal.comcastbiz
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	1	0	0	
G2. Elder Abuse/Neglect/Exploitation:	7	4	1	1	
G3. Other Individual Rights:	1	2	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	7	2	5	0	
H2. Advance Health Care Directives (AHC	CD): 14	0	1	0	
H3. Financial Powers of Attorney:	9	4	4	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN QUA	ARTER: 79	TOTAL CASES CLOSE	D IN QUARTER BY C	ASE CLOSED CODE	
	,	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		51	52	5	
TOTAL ESTIMATED CASE WO	RK HOURS SPENT:	443			
OU	ITREACH/COMMUNITY ED	UCATION ACTIVITIES DA	ATA		
	L OUTREACH ACTIVITIES	<u> </u>	0		
TOTAL ESTIMATED # OF SPECIAL OUT	REACH ACTIVITY HOURS	IN THE QUARTER:	0		
INFORMATION	ON COMMUNITY LEGAL	EDUCATION PROGRAMS	S/ACTIVITIES		
Date Location To (If Applicable)	pic	Targeted A	udience	Est # of Est. Participants Hours	
10/12/17 YC Senior Center Se	enor legal issues	Seniors		6 2	
Del Prado Mobile Home Park	SLC services	Seniors		27 2	
TOTAL # OF COMMUNITY LEGAL			2		

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

Provider Contact Name: Alysa Meyer

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California

Provider Contact Phone: 530 662-1065 Provider Contact Email: ameyer@lsnc.net

County(ies): Yolo

Total Unduplicated Client Count for Quarter: 90

Total Cases Closed in Quarter: 155

Total Units of Service for Quarter (Unit=1 Hour): 349

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 19 Two or More Races: 65-74: Caucasian: 45 44 75-84: African American: 18 4 85+: Native American/Native Alaskan: 8 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 90 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 30 Chinese: 0 Female: 60 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 90 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 66 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 52 0 Institutionalized: Samoan: 0 0 3 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 15 Race Unknown/Some Other Race: 36 Client Declined to Provide Information: Rural: 23 1 Greatest Economic Need (Minority): Total: 40 90 Greatest Economic Need (Non-Minority): 36 Greatest Economic Need (Minority Status Unknown): 0

35

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

Provider Contact Name: Alysa Meyer

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California

Provider Contact Phone: 530 662-1065 Provider Contact Email: ameyer@lsnc.net

County(ies): Yolo

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co		ES CLOSED IN QUAR ed by Case Closing Code &		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	16	13	9	2
A2. Contracts/Warranties:	2	1	2	1
A3. Other Consumer/Finance:	6	6	4	0
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	3	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	1	0	2	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	44	26	15	11
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	0	0
E3. Other Housing:	3	4	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	1	0
F2. Supplemental Security Income (SSI):	8	7	4	0
F3. Pensions/Retiree Benefits:	1	1	2	0
F4. Other Income Maintenance:	3	4	0	1

Fiscal Year: 2017-2018

Quarter: 2

ter: 2							
A: 4	AAA Name: Area 4	Agency on A	ging				
Contact Nan	ne:		Contact Phone:		AAA Contact Email:		
Provider N	ame: Legal Services of N	Northern Califo	ornia	Co	ounty(ies): Yolo		
Provider Co	ontact Name: Alysa Meyer		Provid	der Contact Phone: 530 (662-1065	Provider Contact Emai	
DUAL RIGH	TS						
G1. Immigr	ation/Naturalization:		2	0	1	0	
G2. Elder Abuse/Neglect/Exploitation:			4	3	0	0	
G3. Other I	ndividual Rights:		4	4	1	0	
ELLANEOUS	3						
H1. Estate F	Planning/Wills/Trusts:		12	13	0	0	
H2. Advance Health Care Directives (AHCD):		HCD):	8	5	3	0	
H3. Financia	H3. Financial Powers of Attorney:		0	1	0	0	
H4. Other M	1iscellaneous:		0	0	0	0	
тот	AL CASES OPENED IN Q	UARTER:	120	TOTAL CASES CLOS	SED IN QUARTER BY	CASE CLOSED CODE	
				TOTAL COUNSEL TOTAL LIMITED		TOTAL LEGAL	
				AND ADVICE	ADD. SERVICES	REPRESENTATION	
				96	44	15	
ТО	TAL ESTIMATED CASE W	ORK HOURS	SPENT:	326			
	C	OUTREACH/CO	DMMUNITY ED	DUCATION ACTIVITIES	DATA		
		INFORMATION	ON ON SPECIA	AL OUTREACH ACTIVIT	TES		
Date Location Type of		Гуре of Outrea	ch Activity		argeted By	Est # of Est.	
	(If Applicable)			Outreach	Outreach		
						Reached	
/12/17	Woodland	Tabling at reso	urce fair	Older ad	ults and service provide	rs 100 3.5	
	TOTAL # OF SPEC	IAL OUTREAC	H ACTIVITIES	IN THE QUARTER:	1		
OTAL ESTI	MATED # OF SPECIAL OU				4		
				EDUCATION PROGRA	•		
Date		Topic	JAITT LEGAL		Audience	Est # of Est.	
Jale	(If Applicable)	ι οριο		rargeted	Addiction	Participants Hours	
10/26/17		Credit		Older ad	ults	5 7.2	
11/02/2017		Pensions		Older ad		20 5	
11/29/2017	Woodland	Tenant's rights		Older ad	ults	10 5.3	
2/04/17			enants at senio			9 1.5	
	· .	rogarding tona					

regarding tenant's rights

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

Provider Contact Name: Alysa Meyer

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Phone: 530 662-1065 Provider Contact Email: ameyer@lsnc.net

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 19

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Lee Pullen AAA Contact Phone: 415 473-2689 AAA Contact Email: Ipullen@marincounty.org

Provider Name: Legal Aid of the North Bay County(ies): Marin County

Provider Contact Name: David Levin Provider Contact Phone: 415 492-0230 x303 Provider Contact Email: Dlevin@legalaidmaring.or

Total Unduplicated Client Count for Quarter: 70

Total Cases Closed in Quarter: 94

Total Units of Service for Quarter (Unit=1 Hour): 387

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 21 Two or More Races: 0 65-74: 35 Caucasian: 61 75-84: African American: 9 1 85+: Native American/Native Alaskan: 5 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 70 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 23 Chinese: Female: 47 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 70 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 23 Vietnamese: 0 Homebound: Guamanian: 21 0 Lives Alone: Hawaiian: 30 0 Institutionalized: Samoan: 31 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: 3 Client Declined to Provide Information: Rural: 2 1 Greatest Economic Need (Minority): 3 Total: 70 Greatest Economic Need (Non-Minority): 40 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 2

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Lee Pullen AAA Contact Phone: 415 473-2689 AAA Contact Email: Ipullen@marincounty.org

Provider Name: Legal Aid of the North Bay County(ies): Marin County

Provider Contact Name: David Levin Provider Contact Phone: 415 492-0230 x303 Provider Contact Email: Dlevin@legalaidmaring.or

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Cod			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representati	
ONSUMER/FINANCE			1		
A1. Bankruptcy/Debt Collection:	7	6	0		
A2. Contracts/Warranties:	4	2	3		
A3. Other Consumer/Finance:	0	0	0		
MPLOYMENT					
B1. Discrimination:	0	0	0		
B2. Other Employment:	0	3	1		
AMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	2	0		
C2. Conservatorship:	1	1	0		
C3. Other Family:	0	0	0		
EALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0		
D2. Medicare:	1	1	0		
D3. Other Health/Community Based Care:	0	0	0		
DUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	32	13	4		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0		
E3. Other Housing:	3	4	0		
COME MAINTENANCE					
F1. Social Security:	1	0	0		
F2. Supplemental Security Income (SSI):	0	0	0		
F3. Pensions/Retiree Benefits:	0	0	0		
F4. Other Income Maintenance:	0	0	0		

Fiscal Year: 2017-2018

Quarter: 2

PSA: 5	AAA Name: Ma	rin County Divi	sion of Aging ar	nd Adult Services					
AAA Contact Name: Lee Pullen			AAA (Contact Phone: 415 473	AAA Contact Email: Ipullen@marincounty.org				
Provider N	Name: Legal Aid of the	North Bay	County(ies): Marin County						
Provider C	ontact Name: David Le	vin	Provid	der Contact Phone: 415 4	92-0230 x303	Provider Contact Email: Dlevin@legalaidmaring.or			
INDIVIDUAL RIGH	HTS								
G1. Immig	ration/Naturalization:		0	0	0	0			
G2. Elder A	Abuse/Neglect/Exploitation	on:	0	0	0	0			
G3. Other	Individual Rights:		4	10	3	7			
MISCELLANEOU	S								
H1. Estate	Planning/Wills/Trusts:		12	17	2	0			
H2. Advand	ce Health Care Directives	(AHCD):	0	0	0	0			
H3. Financ	ial Powers of Attorney:		0	0	0	0			
H4. Other	Miscellaneous:		3	7	0	0			
TO:	TAL CASES OPENED IN	N QUARTER:	70	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE			
		·		TOTAL COUNSEL TOTAL LIMITED		TOTAL LEGAL			
				AND ADVICE	ADD. SERVICES	REPRESENTATION			
				66	13	15			
TC	OTAL ESTIMATED CASI	E WORK HOUR	S SPENT:	383					
		OUTREACH/0	COMMUNITY ED	OUCATION ACTIVITIES	DATA				
		INFORMAT	ION ON SPECIA	AL OUTREACH ACTIVIT	ES				
Date	Location	Type of Outre	ach Activity		argeted By	Est # of Est.			
	(If Applicable)			Outreach		People Hours Reached			
	11	1 100 20							
12/14/17	Mill Valley	Kruger Pines	- Renters' Rights	Senior Re	enters	12 4			
	TOTAL # OF SF	PECIAL OUTREA	ACH ACTIVITIES	IN THE QUARTER:	1				
TOTAL EST	IMATED # OF SPECIAL	OUTREACH AG	CTIVITY HOURS	IN THE QUARTER:	4				
				,					
TOTA	L # OF COMMUNITY LE	EGAL EDUCATION	ON PROGRAMS	IN THE QUARTER:	0				
TOTAL ESTIM	MATED # OF COMMUNI	TY LEGAL EDU	CATION HOURS	IN THE QUARTER:	0				

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): City & County of San Francisco

Provider Contact Name: Ryan Knutson, Esq., & Lydia Lop Provider Contact Phone: 415 553-3408 Provider Contact Email: ryan@Ircl.org

Total Unduplicated Client Count for Quarter: 32

Total Cases Closed in Quarter: 25

Total Units of Service for Quarter (Unit=1 Hour): 646

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 10 Two or More Races: 65-74: 16 Caucasian: 75-84: African American: 4 0 85+: Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 32 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 24 Chinese: 0 Female: 8 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 32 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 12 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 Institutionalized: Samoan: 0 1 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: 24 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 32 0 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

24

Fiscal Year: 2017-2018

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): City & County of San Francisco

Provider Contact Name: Ryan Knutson, Esq., & Lydia Lop Provider Contact Phone: 415 553-3408 Provider Contact Email: ryan@Ircl.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	le)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE	_					
A1. Bankruptcy/Debt Collection:	0	0	0	0		
A2. Contracts/Warranties:	0	0	0	0		
A3. Other Consumer/Finance:	3	0	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	1	1	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	9	5	2	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0		
E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	5	2	3	0		
F2. Supplemental Security Income (SSI):	4	1	1	1		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	0	0	0	0		

Fiscal Year: 2017-2018

Quarter: 2

Quarter. Z								
PSA: 6	AAA Name: Dej	partment of A	Aging and Adult S	Services AAA				
AAA Contact Nan	ne: <i>Michael Zaugg</i>		AAA	Contact Phone	e: 415 355-6	790	AAA Contact Ema	ail: Michael.Zaugg@sfgov.org
Provider No	ame: La Raza Centro	Legal, Inc.			Cour	nty(ies): City & Co	unty of San Franci	isco
Provider Co	ntact Name: <i>Ryan Knเ</i>	ıtson, Esq., 8	& <i>Lydia Lop</i> Provi	ider Contact Ph	none: 415 55 3	3-3408	Provider Contact I	Email: ryan@lrcl.org
INDIVIDUAL RIGH	TS							
G1. Immigra	ation/Naturalization:		3		3	0		0
G2. Elder Al	ouse/Neglect/Exploitatio	n:	0		0	0		0
G3. Other In	ndividual Rights:		0		0	0		0
MISCELLANEOUS								
H1. Estate F	Planning/Wills/Trusts:		3		0	2		0
H2. Advance	e Health Care Directives	(AHCD):	0		0	0	0	
H3. Financia	al Powers of Attorney:		2		2	0		0
H4. Other M	liscellaneous:		2		2	0		0
тот	AL CASES OPENED IN	QUARTER:	32	TOTAL CA	SES CLOSE	D IN QUARTER BY	CASE CLOSED CO	DDE
			TOTAL COL					
				AND AD		ADD. SERVICES	REPRESENTATIO	N
					16	8	J	1
то	TAL ESTIMATED CASE	WORK HOU	JRS SPENT:	606				
		OUTREAC	H/COMMUNITY E	DUCATION AC	TIVITIES DA	TA .		
		INFORM	IATION ON SPECI	IAL OUTREAC	H ACTIVITIE	 S		
Date	Location		itreach Activity		Groups Tar		Est # of Est.	
	(If Applicable)	. , , , , , , , , , , , , , , , , , , ,	r outloadin notivity		Outreach		People Hours	
							Reached	
Weekly in H	LRCL	La Raza Ce	entro Legal Senior	Clinic	elderly and disabled		35	0
Allied Agen Curry Senior Center Operated legal clinic for low income				Elderly and disabled 35 0			0	
			Curry Senior Cente of every month on					
		Curry Seni		1100 11111				
			ommunity care pro		Local area s	service providers	25	15
	Center		eas such as medica portive care, hospic					
		counseling	, public services, se	ocial services,				
			abuse prevention,					
intercultural communication and service management once a month								
								T. Control of the con

Fiscal Year: 2017-2018

Quarter: 2

AA Contact Name:	Michael Zaugg	AAA Contact Phone	e: 415 355-6790	AAA Contact Email: Michae	l.Zaugg@sfgov.org
Provider Name	: La Raza Centro L	.egal, Inc.	County(ies): City & Cou	nty of San Francisco	
Provider Contac	ct Name: <i>Ryan Knut</i>	tson, Esq., & Lydia Lop Provider Contact Ph	none: 415 553-3408	Provider Contact Email: rya	n@lrcl.org
Monthly La	Raza Centro Legal	Wrote and spoke on various issues including contract claims, legal basis for contract claims, possible resolution, and taxes, estate planning, disability law, and public benefits at office to various community organizations and individuals	Community organizations, government officials, and elected representative of San Francisco	20 25	
	TOTAL # OF SPE	ECIAL OUTREACH ACTIVITIES IN THE QUA	RTER: 4		
TOTAL ESTIMAT	TED # OF SPECIAL	OUTREACH ACTIVITY HOURS IN THE QUA	RTER: 40		

Fiscal Year: 2017-2018

CLIENT ETHNICITY Hispanic/Latino:

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach County(ies): San Francisco

Provider Contact Name: Esther Leong Provider Contact Phone: 415-567-6255 Provider Contact Email: eleong@apilegaloutreach.

AAA Contact Email: michael.zaugg@sfgov.org

Total Unduplicated Client Count for Quarter: 49

> Total Cases Closed in Quarter: 41

Total Units of Service for Quarter (Unit=1 Hour): 427

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 14 Two or More Races: 65-74: 20 Caucasian: 1 75-84: African American: 12 2 85+: 3 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 49 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 26 Chinese: 22 Female: 22 Filipino: 4 Client Declined to Provide Information: 1 Japanese: 9 Total: 49 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 35 Vietnamese: Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 Institutionalized: Samoan: 0 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 2 Limited English: 35 Race Unknown/Some Other Race: 5 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 44 49 Greatest Economic Need (Non-Minority): Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2017-2018

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach County(ies): San Francisco

Provider Contact Name: Esther Leong Provider Contact Phone: 415-567-6255 Provider Contact Email: eleong@apilegaloutreach.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	0	1	0	0			
A2. Contracts/Warranties:	0	0	0	0			
A3. Other Consumer/Finance:	0	0	0	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	0	0	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0			
C2. Conservatorship:	1	1	0	1			
C3. Other Family:	0	0	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	0	0	0	0			
D2. Medicare:	0	0	0	0			
D3. Other Health/Community Based Care:	0	0	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	10	10	0	0			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0			
E3. Other Housing:	0	0	0	0			
INCOME MAINTENANCE							
F1. Social Security:	0	0	0	0			
F2. Supplemental Security Income (SSI):	5	5	0	0			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	0	0	0	1			

Fiscal Year: 2017-2018

Quarter: 2

Quarter: 2						
•	ment of Aging and Ad					
AAA Contact Name: Michael Zaugg		AAA Contact Phone				chael.zaugg@sfgov.org
Provider Name: Nihonmachi Legal	•		• `	ies): San Franci		
Provider Contact Name: Esther Leong	9	Provider Contact Ph	none: 415-567-62	?55	Provider Contact Email:	eleong@apilegaloutreach.
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	13		8	0	0	
G2. Elder Abuse/Neglect/Exploitation:	7		5	0	0	
G3. Other Individual Rights:	0		0	0	0	
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	10		6	0	1	
H2. Advance Health Care Directives (AF	ICD): 0		0	0	0	
H3. Financial Powers of Attorney:	0		0	0	0	
H4. Other Miscellaneous:	1		0	0	0	
TOTAL CASES OPENED IN QU	JARTER: 49	TOTAL CA	SES CLOSED IN	QUARTER BY C	ASE CLOSED CODE	
		TOTAL COL		TAL LIMITED	TOTAL LEGAL	
		AND AD\		D. SERVICES	REPRESENTATION	
			38	0	3	
TOTAL ESTIMATED CASE W	ORK HOURS SPENT:	381				
C	OUTREACH/COMMUNI	TY EDUCATION AC	TIVITIES DATA			
	INFORMATION ON S	PECIAL OUTREAC	H ACTIVITIES			
Date Location T	ype of Outreach Activity	y	Groups Targete	ed By	Est # of Est.	
(If Applicable)			Outreach		People Hours Reached	
Tanana Ingara						
Fall 2017 APILO Office	Newsletter: Senior Right	s Bulletin	General public;	service providers	10000 11	
TOTAL # OF SPEC	IAL OUTREACH ACTIV	ITIES IN THE QUA	RTER:	1		
TOTAL ESTIMATED # OF SPECIAL OU	JTREACH ACTIVITY HO	OURS IN THE QUA	RTER:	11		
INFORMATIO	ON ON COMMUNITY LE	EGAL EDUCATION	DDUCD VWS/VC	TIVITIES		
	opic	LOAL EDUCATION	Targeted Audie		Est # of Est.	
(If Applicable)	Оріс		raigeted Addie	1100	Participants Hours	
	API Elder Abuse Task Fo	orce Meeting	Service Provide	ers	9 9	
	Embracing the Journey (Life)	(Elder Law/End of	General public	/ seniors	25 2	
	Public Benefits		General public/	seniors	40 24	

Fiscal Year: 2017-2018

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach County(ies): San Francisco

Provider Contact Name: Esther Leong Provider Contact Phone: 415-567-6255 Provider Contact Email: eleong@apilegaloutreach.

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 35

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elder County(ies): San Francisco

Provider Contact Name: Laura Slade Chiera Provider Contact Phone: 415 757-4507 Provider Contact Email: Ichiera@Jaesf.org

186

Total Unduplicated Client Count for Quarter: 223

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 1824

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 56 Two or More Races: 65-74: 91 Caucasian: 110 75-84: African American: 55 37 85+: Native American/Native Alaskan: 21 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 223 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 97 Chinese: 28 Female: 126 Filipino: 3 Client Declined to Provide Information: 0 Japanese: Total: 223 Korean: 2 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 123 Vietnamese: 0 Homebound: Guamanian: 17 0 Lives Alone: Hawaiian: 115 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 22 0 Limited English: 18 Race Unknown/Some Other Race: 3 Client Declined to Provide Information: Rural: 0 30 Greatest Economic Need (Minority): Total: 223 64 Greatest Economic Need (Non-Minority): 48 Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY**

Fiscal Year: 2017-2018

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Micheal Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elder County(ies): San Francisco

Provider Contact Name: Laura Slade Chiera Provider Contact Phone: 415 757-4507 Provider Contact Email: Ichiera@laesf.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	12	4	4	1			
A2. Contracts/Warranties:	2	1	0	0			
A3. Other Consumer/Finance:	9	6	2	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	0	0	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0			
C2. Conservatorship:	4	1	0	2			
C3. Other Family:	0	0	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	3	5	0	0			
D2. Medicare:	0	0	0	0			
D3. Other Health/Community Based Care:	0	0	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	138	70	8	28			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0			
E3. Other Housing:	5	0	0	0			
INCOME MAINTENANCE							
F1. Social Security:	5	6	0	0			
F2. Supplemental Security Income (SSI):	10	11	0	1			
F3. Pensions/Retiree Benefits:	1	0	2	0			
F4. Other Income Maintenance:	0	0	1	0			

Fiscal Year: 2017-2018

Quarter: 2

PSA: 6 AAA Name: Department of Ag	ing and Adult	Services AAA						
AAA Contact Name: Micheal Zaugg	AA	A Contact Phone: 415 355	chael.zaugg@sfgov.org					
Provider Name: Legal Assistance to the Elder County(ies): San Francisco								
Provider Contact Name: Laura Slade Chiera	Pro	ovider Contact Phone: 415 7	57-4507	Provider Contact Email: Ichiera@laesf.org				
INDIVIDUAL RIGHTS								
G1. Immigration/Naturalization:	0	0	0	0				
G2. Elder Abuse/Neglect/Exploitation:		14	1	2				
G3. Other Individual Rights:	1	1	0	0				
MISCELLANEOUS								
H1. Estate Planning/Wills/Trusts:	4	5	0	1				
H2. Advance Health Care Directives (AHCD):	0	0	0	0				
H3. Financial Powers of Attorney:	0	0	0	0				
H4. Other Miscellaneous:	10	9	0	0				
TOTAL CASES OPENED IN QUARTER:	223	TOTAL CASES CLOS	ED IN QUARTER BY O	CASE CLOSED CODE				
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION				
		133	18	35				
TOTAL ESTIMATED CASE WORK HOUR	S SPENT:	1824						
OUTREACH	COMMUNITY	EDUCATION ACTIVITIES D	ATA					
TOTAL # OF SPECIAL OUTRE	ACH ACTIVITI	ES IN THE QUARTER:	0					
TOTAL ESTIMATED # OF SPECIAL OUTREACH A			0					
TOTAL # OF COMMUNITY LEGAL EDUCAT	ION PROGRA	MS IN THE QUARTER:	0					
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDU	CATION HOU	RS IN THE QUARTER:	0					

Total Units of Service for Quarter (Unit=1 Hour):

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus County(ies): San Francisco

Provider Contact Name: Irma Aronce Provider Contact Phone: 415-896-1701 Provider Contact Email: irmaa@advancingjustice
Total Unduplicated Client Count for Quarter: 28

Total Cases Closed in Quarter: 30

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

	IN CASES OPEN	NED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	17	Two or More Races:	0
65-74:	8	Caucasian:	0
75-84:	2	African American:	1
85+:	1	Native American/Native Alaskan:	0
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	28	Asian Indian:	1
CLIENT GENDER		Cambodian:	0
Male:	12	Chinese:	20
Female:	16	Filipino:	0
Client Declined to Provide Information:	0	Japanese:	0
Total:	28	Korean:	0
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	17	Vietnamese:	2
Homebound:	0	Guamanian:	0
Lives Alone:	0	Hawaiian:	0
Institutionalized:	0	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	0	Other Asian/Pacific Islander:	2
Limited English:	28	Race Unknown/Some Other Race:	1
Rural:	0	Client Declined to Provide Information:	1
Greatest Economic Need (Minority):	23	Total:	28
Greatest Economic Need (Non-Minority):	0		
Greatest Economic Need (Minority Status Unknow	vn): 0		

Fiscal Year: 2017-2018

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus County(ies): San Francisco

Provider Contact Name: Irma Aronce Provider Contact Phone: 415-896-1701 Provider Contact Email: irmaa@advancingjustice-

CASES OPENED IN QUARTER		CAS	ES CLOSED IN QUAR	TER			
(Total Cases Opened by Legal Problem Co	de)	(Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	0	0	0	0			
A2. Contracts/Warranties:	0	0	0	0			
A3. Other Consumer/Finance:	0	0	0	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	1	1	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0			
C2. Conservatorship:	0	0	0	0			
C3. Other Family:	0	0	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	0	0	0	0			
D2. Medicare:	0	0	0	0			
D3. Other Health/Community Based Care:	0	0	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	20	20	1	1			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0			
E3. Other Housing:	0	0	0	0			
INCOME MAINTENANCE							
F1. Social Security:	0	0	0	0			
F2. Supplemental Security Income (SSI):	0	0	0	0			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	0	0	0	0			

Fiscal Year: 2017-2018

Quarter: 2

PSA: 6 AAA Name: Departmen	nt of Aging and Adult Se	rvices AAA							
AAA Contact Name: Michael Zaugg	chael.zaugg@sfgov.org								
Provider Name: Asian Americans Advancing Justice - Asian Law Caucus County(ies): San Francisco									
Provider Contact Name: Irma Aronce	irmaa@advancingjustice-								
INDIVIDUAL RIGHTS									
G1. Immigration/Naturalization:	7	7	0	0					
G2. Elder Abuse/Neglect/Exploitation:	0	0	0						
G3. Other Individual Rights:	0	0	0	0					
MISCELLANEOUS									
H1. Estate Planning/Wills/Trusts:	0	0	0	0					
H2. Advance Health Care Directives (AHCD):	: 0	0	0	0					
H3. Financial Powers of Attorney:	0	0	0	0					
H4. Other Miscellaneous:	0	0	0	0					
TOTAL CASES OPENED IN QUART	TER: 28	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE					
		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL					
		AND ADVICE	ADD. SERVICES	REPRESENTATION					
		28	1] 1					
TOTAL ESTIMATED CASE WORK	(HOURS SPENT:	630							
OUTR	REACH/COMMUNITY ED	UCATION ACTIVITIES D	DATA						
INF	ORMATION ON SPECIA	L OUTREACH ACTIVITI	ES						
Date Location Type	of Outreach Activity		argeted By	Est # of Est.					
(If Applicable)		Outreach		People Hours Reached					
	your way - Community r			250 3					
	shop on fighting the Ellis		isplacement Coalition	20 3					
12/12/17 SF Chinatown Work	shop on new leases issue	s CCDC		30 3					
TOTAL # OF SPECIAL O	OUTREACH ACTIVITIES	IN THE QUARTER:	3						
TOTAL ESTIMATED # OF SPECIAL OUTRE	EACH ACTIVITY HOURS	IN THE QUARTER:	9						
		,							
TOTAL # OF COMMUNITY LEGAL ED	DUCATION PROGRAMS	IN THE QUARTER:	1						
TOTAL ESTIMATED # OF COMMUNITY LEGA	TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:								

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa

Provider Contact Name: Verna Haas Provider Contact Phone: 925 609-7900 Provider Contact Email: Verna.haas@ccsls.org

Total Unduplicated Client Count for Quarter: 280

Total Cases Closed in Quarter: 404

Total Units of Service for Quarter (Unit=1 Hour): 1408

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 55 Two or More Races: 0 65-74: 130 Caucasian: 213 75-84: African American: 71 36 85+: Native American/Native Alaskan: 24 0 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 280 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 86 Chinese: Female: 194 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 280 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 97 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 28 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 18 13 Limited English: 12 Race Unknown/Some Other Race: 12 Client Declined to Provide Information: Rural: 0 1 Greatest Economic Need (Minority): Total: 32 280 Greatest Economic Need (Non-Minority): 49 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 2

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Phone: AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa

Provider Contact Name: Verna Haas Provider Contact Phone: 925 609-7900 Provider Contact Email: Verna.haas@ccsls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	e)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	8	6	1	1			
A2. Contracts/Warranties:	5	2	1	1			
A3. Other Consumer/Finance:	12	7	2	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	0	0	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0			
C2. Conservatorship:	2	2	0	0			
C3. Other Family:	3	3	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	1	1	0	0			
D2. Medicare:	0	0	0	0			
D3. Other Health/Community Based Care:	0	0	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	70	39	21	18			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	3	0	0			
E3. Other Housing:	12	7	1	0			
INCOME MAINTENANCE							
F1. Social Security:	3	3	0	0			
F2. Supplemental Security Income (SSI):	4	4	0	0			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	2	1	0	0			

Fiscal Year: 2017-2018

Quarter: 2

AA Contact Name: AAA				Contact Phone:		AAA Contact Email:		
Provider	Name: Contra Costa Se	nior Legal Se	ervices	Co	unty(ies): Contra Co	sta		
Provider (Contact Name: Verna Haa	ıs	Provi	ider Contact Phone: 925 6	09-7900	Provider Contact Email	Verna.haas@ccsls.oi	
VIDUAL RIG	SHTS							
G1. Immi	igration/Naturalization:	ļ	0	0	0	0		
G2. Elder	Abuse/Neglect/Exploitation	n:	19	15	2	8		
G3. Other	r Individual Rights:		0	0	0	0		
ELLANEO	US							
H1. Estat	e Planning/Wills/Trusts:		34	28	6	1		
H2. Adva	nce Health Care Directives ((AHCD):	84	10	72	0		
H3. Finan	ncial Powers of Attorney:	J	0	0	0	0		
H4. Other	r Miscellaneous:		18	57	81	0		
TO	OTAL CASES OPENED IN	QUARTER:	280	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE		
		,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION		
				188	187	29		
				DUCATION ACTIVITIES D				
				IAL OUTREACH ACTIVITI				
Date	Location (If Applicable)	Type of Out	reach Activity	Groups Ta Outreach	argeted By	Est # of Est. People Hours Reached		
	Walnut Creek	Rossmoor H	lealth Fair	Seniors		150 4		
11/2/17	Concord	Services Av	ailable at CCSLS	Seniors		100 1		
11/2/17		r						
		CIAL OUTP	- ACH ACTIVITIE	S IN THE OLIADTED.	2			
12/15/17	TOTAL # OF SPE			S IN THE QUARTER:	2			
12/15/17	TOTAL # OF SPE	OUTREACH	ACTIVITY HOUR	S IN THE QUARTER:	5			
12/15/17 TOTAL ES	TOTAL # OF SPE STIMATED # OF SPECIAL INFORMAT	OUTREACH	ACTIVITY HOUR	S IN THE QUARTER:	5 IS/ACTIVITIES			
12/15/17	TOTAL # OF SPECIAL INFORMAT	OUTREACH	ACTIVITY HOUR	S IN THE QUARTER:	5 IS/ACTIVITIES	Est # of Est. Participants Hours		
12/15/17 TOTAL ES	TOTAL # OF SPE STIMATED # OF SPECIAL INFORMAT	OUTREACH	ACTIVITY HOUR:	S IN THE QUARTER:	5 IS/ACTIVITIES	Est # of Est. Participants Hours		

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 2

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino, Program Manager AAA Contact Phone: 650 573-3527 AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County County(ies): San Mateo

Provider Contact Name: *M. Stacey Hawver* Provider Contact Phone: *650 517-8917* Provider Contact Email: *mshawver@legalaidsmc.o*

Total Unduplicated Client Count for Quarter: 136

Total Cases Closed in Quarter: 131

Total Units of Service for Quarter (Unit=1 Hour): 1442

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 43 Two or More Races: 0 65-74: 55 Caucasian: 85 75-84: African American: 24 7 85+: Native American/Native Alaskan: 14 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 136 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 59 Chinese: 6 Female: 76 Filipino: 17 Client Declined to Provide Information: 1 Japanese: Total: 136 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 51 Vietnamese: 1 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 74 Institutionalized: Samoan: 0 0 7 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 6 Limited English: 22 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 6 4 Greatest Economic Need (Minority): Total: 43 136 Greatest Economic Need (Non-Minority): 21 Greatest Economic Need (Minority Status Unknown): 3 **CLIENT ETHNICITY**

Fiscal Year: 2017-2018

Quarter: 2

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino, Program Manager AAA Contact Phone: 650 573-3527 AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County County County(ies): San Mateo

Provider Contact Name: *M. Stacey Hawver* Provider Contact Phone: 650 517-8917 Provider Contact Email: *mshawver@legalaidsmc.o*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	4	3	0	0			
A2. Contracts/Warranties:	5	2	1	0			
A3. Other Consumer/Finance:	7	4	0	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	0	0	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0			
C2. Conservatorship:	1	0	0	0			
C3. Other Family:	0	0	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	34	27	6	0			
D2. Medicare:	4	0	1	1			
D3. Other Health/Community Based Care:	3	0	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	63	40	8	2			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0			
E3. Other Housing:	1	1	1	0			
INCOME MAINTENANCE							
F1. Social Security:	6	5	2	0			
F2. Supplemental Security Income (SSI):	8	5	0	0			
F3. Pensions/Retiree Benefits:	1	0	0	0			
F4. Other Income Maintenance:	3	0	1	1			

Fiscal Year: 2017-2018

Quarter: 2

Quarter: 2									
PSA: 8	AAA Name: San M	•			. 050 550	0507	AAA	4 E	alia O
	ne: Michelle Makino, Pro	•		AA Contact Phone				t Email: <i>mm</i>	akino@smcgov.org
	ame: Legal Aid Society		_			unty(ies): San Mated			
Provider Co	ntact Name: <i>M. Stacey Ha</i>	awver	Р	rovider Contact Ph	one: 650 5	17-8917	Provider Cor	ntact Email:	mshawver@legalaidsmc.o
INDIVIDUAL RIGHT	TS	_							
G1. Immigra	ation/Naturalization:		2		1	0		0	
G2. Elder Ab	G2. Elder Abuse/Neglect/Exploitation: 10		10		8	1		1	
G3. Other Ir	ndividual Rights:		1		1	0		0	
MISCELLANEOUS	;								
H1. Estate P	Planning/Wills/Trusts:		1		1	0		0	
H2. Advance	e Health Care Directives (Al	HCD):	2		0	1		0	
H3. Financia	al Powers of Attorney:		0		0	0		0	
H4. Other M	liscellaneous:		8		5	1		0	
TOTA	AL CASES OPENED IN Q	UARTER:	165	TOTAL CAS	SES CLOS	ED IN QUARTER BY	CASE CLOSE	D CODE	
		,		TOTAL COU		TOTAL LIMITED	TOTAL LE		
				AND ADV	ICE	ADD. SERVICES	REPRESENT		
					103	23	J	5	
TO	TAL ESTIMATED CASE W	ORK HOURS S	PENT:	1422					
	(OUTREACH/CO	MMUNIT	Y EDUCATION AC	TIVITIES D	DATA			
		INFORMATIO	N ON SP	ECIAL OUTREACI	ACTIVITI	ES			
Date	Location (If Applicable)	Type of Outreacl	n Activity		Groups Ta Outreach	argeted By	Est # of People Reached	Est. Hours	
10/8/17	Pescadero	Puente Health F	air		Immigran	ıts	100	6	
11/7/17		Senior Coastside	rs Resou	rce Fair	Seniors		200	6	
	TOTAL # OF SPEC				RTER:	2			
TOTAL ESTI				GAL EDUCATION					
Date		Topic	MIII LEV	GAL EDUCATION	Targeted .		Est # of	Est.	
Date	(If Applicable)	ι οριο			i aigeteu i	nuulelile	Participant		
10/14/17		Health Care Righ	nts and In	nmigration Forum	Chinese I	mmigrants	80	3	
10/26/17		APS/EDAPT Mee			service pr		30	3	
11/17/17		CMC Advisory Co			Stakeholo		11		
, =: , =:	,							_	

Fiscal Year: 2017-2018

Quarter: 2

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino, Program Manager AAA Contact Phone: 650 573-3527 AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County County County(ies): San Mateo

Provider Contact Name: *M. Stacey Hawver* Provider Contact Phone: *650 517-8917* Provider Contact Email: *mshawver@Jegalaidsmc.o*

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho AAA Contact Phone: 510 577-3531 AAA Contact Email: Iho@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510 832-3040 Provider Contact Email: Imerlander@Jashicap.org

Total Unduplicated Client Count for Quarter: 94

Total Cases Closed in Quarter: 77

Total Units of Service for Quarter (Unit=1 Hour): 2579

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 13 Two or More Races: 8 65-74: 51 Caucasian: 32 75-84: African American: 20 24 85+: 7 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 3 Total: 94 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 27 Chinese: Female: 67 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 94 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 15 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 27 0 Limited English: 8 Race Unknown/Some Other Race: 11 Client Declined to Provide Information: Rural: 0 4 Greatest Economic Need (Minority): Total: 15 94 Greatest Economic Need (Non-Minority): 32 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho AAA Contact Phone: 510 577-3531 AAA Contact Email: Iho@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUART d by Case Closing Code & L	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	1	0	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	17	0	11	1
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	2	2	0
D2. Medicare:	6	1	2	1
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	1	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	9	1	2	0
F2. Supplemental Security Income (SSI):	7	4	6	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2017-2018

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging AAA Contact Name: Lisa Ho AAA Contact Phone: 510 577-3531 AAA Contact Email: Iho@acgov.org Provider Name: Legal Assistance for Seniors County(ies): Alameda Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510 832-3040 Provider Contact Email: Imerlander@lashicap.org **INDIVIDUAL RIGHTS** 2 G1. Immigration/Naturalization: 16 0 2 17 7 G2. Elder Abuse/Neglect/Exploitation: 5 28 G3. Other Individual Rights: 0 0 0 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 0 0 0 0 H2. Advance Health Care Directives (AHCD): 1 1 0 H3. Financial Powers of Attorney: 0 0 0 0 H4. Other Miscellaneous: 3 4 0 0 **TOTAL CASES OPENED IN QUARTER:** TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE 95 TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION

31

TOTAL ESTIMATED CASE WORK HOURS SPENT:

1963

INFORMATION ON SPECIAL OUTREACH ACTIVITIES						
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached		
10/3/17	Newark Senior Center - CE Site	Senior Fair	Seniors	200 14.3		
10/7/17	Pleasanton Senior Center - CE Site	Senior Fair	Seniors	100 11.		
10/7/17	Dublin Senior Center - CE Site	Senior Fair	Seniors and Caregivers	100 14.		
10/27/17	Alameda County Employees' Retirement Asso CE Site	Senior Fair	Seniors	440 15.		
11/10/17	Downtown Oakland Senior Center - CE Site	Health Fair	Seniors and Providers	220		

35

Fiscal Year: 2017-2018

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho AAA Contact Phone: 510 577-3531 AAA Contact Email: Iho@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510 832-3040 Provider Contact Email: Imerlander@lashicap.org

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 64

	INFORMA	TION ON COMMUNITY LEGAL EDU	CATION PROGRAMS/ACTIVITIES	
Date	Location (If Applicable)	Торіс	Targeted Audience	Est # of Est. Participants Hours
10/6/17	Pleasanton Senior Center - CE Site, Pleasanton, CA	Create s Secure Future	Seniors	14 9.0
10/7/17	Pleasanton Senior Center - CE Site - Pleasanton, CA	General LAS	Seniors	50 3.15
10/9/17	Palo Alto Medical Foundation -Fremont Clinic - Fremont, CA	General LAS	Seniors	35 6.09
10/10/17	John Muir Health - Pleasanton, CA	General LAS	Seniors	8 8.0
10/11/17	Metropolitan Golf Course, Oakland, CA	General LAS	Seniors	64 6.0
10/11/17	Albany Library - CE Site Albany, CA	General LAS	Seniors	14 5.7
10/14/17	Lavender Seniors of the East Bay, San Leandro, CA	General LAS	Seniors	11 7.0
10/16/17	South Berkeley Senior Center - CE Site Berkeley, CA	General LAS	Seniors	24
10/17/17	Broadmoor Plaza - CE Site - San	General LAS	Seniors	13 6.0
10/17/17	Helios Cornier Apts. = Satellite Housing - CE Site Berkeley, CA	General LAS	Seniors	15 10.
10/17/17	Broadmoor Plaza - CE Site - San	General LAS	Seniors	8 4.0
10/18/17	Altenheim Senior Housing - CE Site - Oakland, CA	Stepping up to the Plate	Seniors	10 6.75
10/18/17	Eden Lodge - CE Site San Leandro, CA	General LAS	Seniors	19 5.

Fiscal Year: 2017-2018

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho AAA Contact Phone: 510 577-3531 AAA Contact Email: Iho@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

10/18/17	Alameda County Bar Association - CE Site - Oakland, CA	General LAS	Senior service provider	12 9.6
10/19/17	Newark Gardens - CE Site - Newark, CA	General LAS	Seniors	80 10
10/20/17	Emeryville Senior Center - CE Site - Emeryville, CA	General LAS	Seniors	7 6.3
10/20/17	Eastmont Mall - CE Site - Oakland, CA	General LAS	Senior service provider	15 5.1
10/23/17	Orchards Senior Homes - CE Site - Oakland, CA	General LAS	Seniors	18 6.4
10/24/17	Mastick Senior Center - CE Site - Alameda, CA	General LAS	Seniors and Caregivers	18 5.3
10/24/17	North Oakland Senior Center - CE Site - Oakland, CA	General LAS	Seniors	9 5.7
10/25/17	Palo Alto medical Foundation - Dublin Clinic - Dublin, CA	General LAS	Seniors	8 5.45
10/25/17	Asian Health Services - CE Site - Oakland, CA	General LAS	Senior service provider	48 6.75
10/25/17	The Arbor at Hesperian - CE Site - Oakland, CA	General LAS	Seniors	13 4.75
10/25/17	Bancroft Senior Homes - CE Site - Oakland, CA	General LAS	Seniors	25 6.3
10/26/17	Pleasanton Public Library - CE Site- Pleasanton, CA	General LAS	Seniors	9 6.6
10/26/17	Baywood Court Retirement community - CE Site - Castro Valley,	General LAS	Seniors	32 4.75

Fiscal Year: 2017-2018

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho AAA Contact Phone: 510 577-3531 AAA Contact Email: Iho@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

10/26/17	Fremont Senior Center -CE Site - Fremont, CA	General LAS	Seniors	12 6.45
10/27/17	Dominican Sisters of Mission San Jose - CE Site - Fremont, CA	General LAS	Seniors	16 5.05
10/27/17	Estabrook Senior Apartments - San Leandro, CA	General LAS	Seniors	22 7.05
10/30/17	Curtis Instruments - CE Site - Livermore, CA	General LAS	Seniors	15 6.15
11/1/17	Kenneth Aitken Senior Center - CE Site - Castro Valley, CA	Consumer Fraud	Seniors	1 4.45
11/1/17	Westlake Christian Terrace - CE Site - Oakland, CA	General LAS	Seniors	13 5.3
11/1/17	Westlake Christian Terrace - CE Site - Oakland, CA	General LAS	Seniors	48 1.45
11/1/17	Westlake Christian Terrace- CE Site - Oakland, CA	General LAS	Seniors	10 1.3
11/1/17	Glenn Brook Terrace - CE Site -	General LAS	Seniors	10 8.6
11/2/17	Centerville Presbyterian Church - CE Site -	General LAS	Seniors	25 6.9
11/2/17	Lawrence Moore Manor - CE Site - Berkeley, CA	General LAS	Seniors	12 5.6
11/3/17	Castro Valley Library - CE Site - Castro Valley, CA	Keeping Elders Safe	Senior service provider	75 5
11/4/17	Stoneridge Creek - Pleasanton, CA	General LAS	Seniors	196 29.2

Fiscal Year: 2017-2018

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho AAA Contact Phone: 510 577-3531 AAA Contact Email: Iho@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

11/4/17	Over 60 Health Center (Berkeley) CE Site - Berkeley, CA	General LAS	Seniors	150 18.7
11/6/17	Orchards Seniors Homes - CE Site - Oakland, CA	Create a secure Future	Seniors	3 7.6
11/7/17	Lavender Seniors of the East Bay - San Leandro, CA	General LAS	Seniors	15 5.65
11/7/17	Otterbein Manor - Oakland, CA	General LAS	Seniors	12 8.3
11/8/17	No specific location	General LAS	Senior service provider	10 11.3
11/8/17	Asian Health Services - CE Site - Oakland, CA	General LAS	Seniors	13 7.5
11/8/17	Piedmont, CA	General LAS	Seniors	6 7
11/9/17	Vineyard Village Senior Housing - CE Site - Livermore, CA	General LAS	Seniors	7 9.6
11/10/17	Downtown Oakland Senior Center - CE Site - Oakland, CA	General LAS	Seniors	218 8
11/10/17	Downtown Oakland Senior Center - CE Site - Oakland, CA	General LAS	Seniors	32 2.6
11/11/17	Hope Hospice - CE Site - Dublin, CA	General LAS	Caregiver of Seniors	15 6.3
11/11/17	Hope Hospice - CE Site - Dublin, CA	General LAS	Caregiver of Seniors	15 1
11/13/17	Hillcrest Garden Senior Apt CE Site - Livermore, CA	General LAS	Seniors	25 20.6
11/14/17	John Muir Health - Pleasanton, CA	General LAS	Seniors	18 6
11/14/17	Baywood Court Apartments - CE Site - Oakland, CA	General LAS	Seniors	18 6

Fiscal Year: 2017-2018

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho AAA Contact Phone: 510 577-3531 AAA Contact Email: Iho@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

11/14/17	Linda Glen Apt Satellite Housing - CE Site - Oakland, CA	General LAS	Seniors	8 5.75
11/14/17	St. Mary's Garden - CE Site - Oakland, CA	General LAS	Senior service provider	21 0.75
11/15/17	St. Mary's Garden - CE Site - Oakland, CA	General LAS	Seniors	31 7.6
11/16/17	Harrison Street Senior Housing - CE Site - Oakland, CA	General LAS	Seniors	41 8.2
11/16/17	Alameda County Public Health Department - San Leandro, CA	General LAS	Senior service provider	15 7.15
11/17/17	Area Agency on Aging - CE Site - Oakland, CA	General LAS	Senior service provider	52 4.6
11/18/17	Ed Roberts Campus - Berkeley, CA	General LAS	Seniors	200 23.2
11/27/17	Las Bougainvilleas - CE Site - Oakland, CA	Create a Secure Future	Seniors	13 6.2
11/27/17	Vanderburgh Villa - Livermore, CA	General LAS	Seniors	12 8.6
11/30/17	Southlake Tower - CE Site - Oakland, CA	General LAS	Seniors	23 10.5
11/30/17	Elios Family Restaurant - San Leandro, CA	General LAS	Seniors	8 4
12/2/17	Over 60 Health Center (Berkeley) CE Site - Berkeley, CA	General LAS	Seniors	75 19.3
12/5/17	Wittenberg Manor - CE Site - Hayward,	General LAS	Seniors	22 6.6
12/12/17	John Muir Health - Pleasanton, CA	General LAS	Seniors	9 6.3
12/13/17	Hillcrest Garden Senior Apt Ce Site - Livermore, CA	Create a Secure Future	Seniors	20 20

Fiscal Year: 2017-2018

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho AAA Contact Phone: 510 577-3531 AAA Contact Email: Iho@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510 832-3040 Provider Contact Email: Imerlander@Jashicap.org

12/14/17	Lawrence Livermore National Laboratory - CE Site - Livermore, CA	General LAS	Seniors	120	11
12/14/17	Lawrence Livermore National Laboratory - Ce Site - Livermore, CA	General LAS	Seniors	120	11

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 71

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 552

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal AAA Contact Phone: 408 557-4701 AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408 295-5991 Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter: 331

Total Cases Closed in Quarter: 355

Total Units of Service for Quarter (Unit=1 Hour): 2427

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 41 65-74: 205 144 Caucasian: 75-84: African American: 100 8 85+: Native American/Native Alaskan: 43 Asian/Pacific Islander Client Declined to Provide Information: 3 Total: 331 Asian Indian: 14 **CLIENT GENDER** Cambodian: 0 Male: 120 Chinese: 48 Female: 211 Filipino: 13 Client Declined to Provide Information: 0 Japanese: 3 Total: 331 Korean: 6 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 130 Vietnamese: 3 Homebound: Guamanian: 18 0 Lives Alone: Hawaiian: 99 0 Institutionalized: Samoan: 2 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 44 6 Limited English: 50 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 4 1 Greatest Economic Need (Minority): Total: 65 331 Greatest Economic Need (Non-Minority): 42 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 2

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal AAA Contact Phone: 408 557-4701 AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408 295-5991 Provider Contact Email: gbacil@sala.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUART by Case Closing Code & L	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	10	9	2	0
A2. Contracts/Warranties:	6	6	0	0
A3. Other Consumer/Finance:	18	19	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	3	0	0
C2. Conservatorship:	3	3	0	0
C3. Other Family:	6	5	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	10	10	0	0
D2. Medicare:	6	3	1	0
D3. Other Health/Community Based Care:	5	4	0	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	33	30	1	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	6	0	0
E3. Other Housing:	21	17	3	0
INCOME MAINTENANCE				
F1. Social Security:	11	11	1	0
F2. Supplemental Security Income (SSI):	17	16	2	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	4	1	0

Fiscal Year: 2017-2018

Quarter: 2

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal AAA Contact Phone: 408 557-4701 AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408 295-5991 Provider Contact Email: gbacil@sala.org

INDIVIDUAL RIGHTS 0 2 0 G1. Immigration/Naturalization: 4 32 3 G2. Elder Abuse/Neglect/Exploitation: 8 38 5 6 G3. Other Individual Rights: 0 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 72 71 11 0 5 15 H2. Advance Health Care Directives (AHCD): 18 0 22 8 H3. Financial Powers of Attorney: 20 0 12 H4. Other Miscellaneous: 13 0 0 **TOTAL CASES OPENED IN QUARTER:** TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE 331 TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL REPRESENTATION AND ADVICE ADD. SERVICES 295 48 12

TOTAL ESTIMATED CASE WORK HOURS SPENT:

INFORMATION ON SPECIAL OUTREACH ACTIVITIES						
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached		
10/16/17	San Jose City Hall Senior Wellness Fair	Participate in Resource Fair and Reach Out to Participants about SALA's Legal Services to Santa Clara County seniors	Prospective clients or their family that might benefit from SALA's services	300		
10/26/17	County Social Services Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates that on Elder Abuse Task Force	4		
10/26/17	Saratoga Senior Center	Participate in Resource Fair focused on Spotlighting Dementia	Prospective clients or their family that might benefit from SALA's services	100 2		
11/3/17	OATH (formerly Yahoo!) Campus in Sunnyvale	Training on Powers of Attorney for volunteers for SALA Pro Bono Power Attorney Day at SALA Central Office	Volunteer Attorneys and Paralegals from OATH and Fenwick & West	6 1		

Fiscal Year: 2017-2018

Quarter: 2

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal AAA Contact Phone: 408 557-4701 AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408 295-5991 Provider Contact Email: gbacil@sala.org

11/6/17	Law Foundation office in San Jose	Participate in Santa Clara County Public Benefits Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates on Public Benefits Task Force	1	0	2.4
11/8/17	social Security Office in San Jose	Participate in Santa Clara County Public Benefits Task Force Executive Committee Meeting and Reach Out to Participants About SALA	Service providers and advocates on Public Benefits Executive Committee	1	2	3.2
11/13/17	Institute on Aging (IOA) office in San Jose	Presentation on SALA and Fair Housing Issues Related to Seniors Including Reasonable Accommodations for	Case managers at IOA that work with older adults		5	3.5
11/13/17	Santa Clara University School of	Participate in Public Interest Law Career Day	Law student volunteers for SALA	5	0	6.5
12/7/17	County Social Services Aging and Adult Services DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates that on Elder Abuse Task Force		6	2
12/12/17	Camden Community Center in San Jose	Presentation on SALA's Services (Who We Are and What We Do) for seniors participants at center	Senior participants at the center	5	0	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 10

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 34

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
10/3/17	Willow Glen Senior Center in San Jose	resentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	85 4.
11/1/17	Almaden Community Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	60
11/17/17	Roosevelt Community Center in	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	111
12/4/17	Southside Senior Center in San Jose	Presentation on Good Legal Health for Older Adults	Senior participants at the center	90 6.
12/12/17	Barbara Lee Senior Center in Milpitas	Presentation on Good Legal Health (Powers of Attorney for Elder Abuse prevention)	Senior participants at the center	15 3.

Fiscal Year: 2017-2018

Quarter: 2

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal AAA Contact Phone: 408 557-4701 AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408 295-5991 Provider Contact Email: gbacil@sala.org

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 2

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: 209 468-1422 AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking County(ies): San Joaquin

Provider Contact Name: Rocio Berrio Provider Contact Phone: 209 644-2636 Provider Contact Email: rberr@elconcilio.org

Total Unduplicated Client Count for Quarter: 295

Total Cases Closed in Quarter: 291

Total Units of Service for Quarter (Unit=1 Hour): 515

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 78 Two or More Races: 128 65-74: 89 Caucasian: 29 75-84: African American: 60 0 85+: Native American/Native Alaskan: 28 Asian/Pacific Islander Client Declined to Provide Information: 40 Total: 295 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 192 Chinese: 0 Female: 103 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 295 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 3 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 5 0 Institutionalized: Samoan: 0 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 5 Limited English: 191 Race Unknown/Some Other Race: 32 Client Declined to Provide Information: Rural: 0 100 Greatest Economic Need (Minority): Total: 100 295 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2017-2018

Quarter: 2

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: 209 468-1422 AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking County(ies): San Joaquin

Provider Contact Name: Rocio Berrio Provider Contact Phone: 209 644-2636 Provider Contact Email: rberr@elconcilio.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	0	0	2	0	
A2. Contracts/Warranties:	0	0	7	0	
A3. Other Consumer/Finance:	0	0	11	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	1	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	2	0	
C3. Other Family:	0	0	9	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	0	0	15	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	4	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0	
E3. Other Housing:	0	0	7	0	
INCOME MAINTENANCE					
F1. Social Security:	0	0	22	0	
F2. Supplemental Security Income (SSI):	0	0	11	0	
F3. Pensions/Retiree Benefits:	0	0	3	0	
F4. Other Income Maintenance:	0	0	5	0	

Fiscal Year: 2017-2018

Quarter: 2

PSA: 11 AAA Name: San Joaquin C	County-Departmen	t of Aging and Community	/ Services					
AAA Contact Name: Barbara Parrish	AAA	AAA Contact Phone: 209 468-1422		AAA Contact Email: bparrish@sjgov.org				
Provider Name: Council for the Spanish Speaking County(ies): San Joaquin								
Provider Contact Name: Rocio Berrio	Prov	Provider Contact Phone: 209 644-2636		Provider Contact Email: rberr@elconcilio.org				
INDIVIDUAL RIGHTS								
G1. Immigration/Naturalization:	0	0	4	0				
G2. Elder Abuse/Neglect/Exploitation:	0	0	1	0				
G3. Other Individual Rights:	0	0	9	0				
MISCELLANEOUS								
H1. Estate Planning/Wills/Trusts:	0	0	11	0				
H2. Advance Health Care Directives (AHCD):	0	0	2	0				
H3. Financial Powers of Attorney:	0	0	6	0				
H4. Other Miscellaneous:	0	0	159	0				
TOTAL CASES OPENED IN QUARTER: 0 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE								
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION				
		0	291	0				
TOTAL ESTIMATED CASE WORK HOURS SPENT: 515								
OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA								
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:								
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0								
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:								
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:								

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: doreen Schmidt AAA Contact Phone: 209 532-6272 x205 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver Provider Contact Phone: 209 532-7632 Provider Contact Email: cdriver@ccstockton.org

Total Unduplicated Client Count for Quarter: 36

Total Cases Closed in Quarter: 50

Total Units of Service for Quarter (Unit=1 Hour): 63

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 6 60-64: Two or More Races: 0 65-74: 16 Caucasian: 32 75-84: African American: 11 0 85+: 3 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 36 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 8 Chinese: 0 Female: 28 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 36 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 14 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 2 Limited English: 0 Race Unknown/Some Other Race: 2 Client Declined to Provide Information: Rural: 36 0 Greatest Economic Need (Minority): Total: 0 36 Greatest Economic Need (Non-Minority): Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2017-2018

Quarter: 2

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: doreen Schmidt AAA Contact Phone: 209 532-6272 x205 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver Provider Contact Phone: 209 532-7632 Provider Contact Email: cdriver@ccstockton.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	1	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	1	4	0	0
EMPLOYMENT				
B1. Discrimination:	0	1	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	16	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	2	5	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	0	4	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	2	0	0

Fiscal Year: 2017-2018

Quarter: 2

	ame: doreen Schmidt		AAA Contac	t Phone: 209 532	-6272 x205	AAA Contact E	mail: dschmidt@area12.org
Provider	Name: Catholic Charitie	es Diocese of Stockto	on	Co	unty(ies): Alpine, An	nador, Calavera	as, Mariposa,
Provider C	Contact Name: Catherine	Driver	Provider Cor	ntact Phone: 209 5	32-7632	Provider Conta	ct Email: cdriver@ccstockton.o
VIDUAL RIG	HTS						
G1. Immig	gration/Naturalization:		0	0	0		0
G2. Elder	Abuse/Neglect/Exploitation	n:	1	0	0		0
G3. Other	Individual Rights:		0	2	0		0
CELLANEOU	IS						
H1. Estate	Planning/Wills/Trusts:		1	6	0		0
H2. Advar	ce Health Care Directives	(AHCD):	0	1	0		0
H3. Financ	cial Powers of Attorney:		0	2	0		0
H4. Other	Miscellaneous:		0	4	0		0
ТО	TAL CASES OPENED IN	QUARTER:	6 TO1	TAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED	CODE
		r		TAL COUNSEL	TOTAL LIMITED	TOTAL LEGA	
			A	ND ADVICE	ADD. SERVICES	REPRESENTAT	
				50	0	J	0
Т	OTAL ESTIMATED CASE	WORK HOURS SPE	NT:	17			
Т	OTAL ESTIMATED CASE	OUTREACH/COMM	Į*		DATA		
Т	OTAL ESTIMATED CASE	OUTREACH/COMM	UNITY EDUCAT	ION ACTIVITIES D			
		OUTREACH/COMM	UNITY EDUCAT	TION ACTIVITIES D	ES	Fst#of F	st
Date	Location (If Applicable)	OUTREACH/COMM	UNITY EDUCAT	TION ACTIVITIES D		People H	st. ours
	Location	OUTREACH/COMM	UNITY EDUCAT	TION ACTIVITIES D TREACH ACTIVITI Groups Ta	ES		
	Location	OUTREACH/COMM	UNITY EDUCAT	TION ACTIVITIES D TREACH ACTIVITI Groups Ta	ES	People H	
Date	Location (If Applicable)	INFORMATION O Type of Outreach A	UNITY EDUCAT	TREACH ACTIVITIES D Groups Ta Outreach	ES	People H Reached	ours
Date 10/12/17	Location (If Applicable)	INFORMATION O Type of Outreach A	UNITY EDUCAT	TREACH ACTIVITIES D TREACH ACTIVITI Groups Ta Outreach Seniors	ES	People H Reached	ours 8
Date 10/12/17 10/25/17	Location (If Applicable) Alpine Calaveras	INFORMATION C Type of Outreach A Health Fair County EAC Mtg	ON SPECIAL OU	TREACH ACTIVITIES DE TREACH ACTIVITIES Groups Ta Outreach Seniors Seniors	ES	People H Reached	8 8
Date 10/12/17 10/25/17 11/14/17	Location (If Applicable) Alpine Calaveras Calaveras County Probation Office Hwy	INFORMATION O Type of Outreach Ar Health Fair County EAC Mtg APS MDT MTG	DN SPECIAL OU ctivity	TREACH ACTIVITIES E Groups Ta Outreach Seniors Seniors Seniors	ES	People Reached 100 0	8 8 8

0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

Fiscal Year: 2017-2018

Quarter: 2

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: doreen Schmidt AAA Contact Phone: 209 532-6272 x205 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver Provider Contact Phone: 209 532-7632 Provider Contact Email: cdriver@ccstockton.org

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

(

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 2

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott AAA Contact Phone: 831 688-0400 x819 AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz County & San Benito Cou

Provider Contact Name: Creighton Anthony Mendivil Provider Contact Phone: 831 426-8824 Provider Contact Email: creightonmendivil@senio

Total Unduplicated Client Count for Quarter: 126

Total Cases Closed in Quarter: 105

Total Units of Service for Quarter (Unit=1 Hour): 1387

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 22 Two or More Races: 65-74: 61 Caucasian: 93 75-84: African American: 27 2 85+: Native American/Native Alaskan: 6 Asian/Pacific Islander Client Declined to Provide Information: 10 Total: 126 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 39 Chinese: 0 Female: 87 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 126 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 58 Vietnamese: 0 Homebound: Guamanian: 4 0 Lives Alone: Hawaiian: 39 0 Institutionalized: Samoan: 1 0 5 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 Limited English: 17 Race Unknown/Some Other Race: 27 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 0 126 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2017-2018

Quarter: 2

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott AAA Contact Phone: 831 688-0400 x819 AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz County & San Benito Cou

Provider Contact Name: Creighton Anthony Mendivil Provider Contact Phone: 831 426-8824 Provider Contact Email: creightonmendivil@senio

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cor	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	8	6	1	0	
A2. Contracts/Warranties:	8	7	1	1	
A3. Other Consumer/Finance:	5	5	1	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	3	2	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	3	3	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	5	2	1	1	
D2. Medicare:	2	2	0	0	
D3. Other Health/Community Based Care:	2	1	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	34	15	5	4	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	4	0	1	
E3. Other Housing:	13	6	0	1	
INCOME MAINTENANCE					
F1. Social Security:	1	3	0	1	
F2. Supplemental Security Income (SSI):	1	1	0	0	
F3. Pensions/Retiree Benefits:	1	2	0	0	
F4. Other Income Maintenance:	1	1	0	1	

Fiscal Year: 2017-2018

PSA: 13 AAA Name: Seniors Council of Santa	Cruz and San Benito (Counties, Inc.			
AAA Contact Name: Patty Talbott	AAA Contact Phone:	831 688-040	00 x819	AAA Contact Email: pat	tyt@seniorscouncil.org
Provider Name: Senior Citizens Legal Services		County	y(ies): Santa Cruz	County & San Benito	Cou
Provider Contact Name: Creighton Anthony Mendivil	Provider Contact Pho	one: 831 426- 8	8824	Provider Contact Email:	creightonmendivil@senio
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	7	2	3	1	
G3. Other Individual Rights:	4	3	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	1	2	0	0	
H2. Advance Health Care Directives (AHCD):	1	1	1	0	
H3. Financial Powers of Attorney:	8	0	5	0	
H4. Other Miscellaneous:	2	6	1	0	
TOTAL CASES OPENED IN QUARTER: 1	TOTAL CAS	ES CLOSED	IN QUARTER BY CA	ASE CLOSED CODE	
	TOTAL COU AND ADV	-	OTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		75	19	11	
TOTAL ESTIMATED CASE WORK HOURS SPEN	Г: 1387				
OUTREACH/COMMU	NITY EDUCATION AC	TIVITIES DAT	A		
TOTAL # OF SPECIAL OUTREACH ACT	TIVITIES IN THE QUAR	RTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY	HOURS IN THE QUAR	RTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUCATION PRO	GRAMS IN THE QUAF	RTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION	HOURS IN THE QUAR	RTER:	0		

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 2

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Yvonne Hamilton AAA Contact Phone: 559 600-4405 AAA Contact Email: yhalilton@fmaaa.org

Provider Name: Central California Legal Services, Inc. County(ies): Fresno & Madera

Provider Contact Name: Paul C. Mullen Provider Contact Phone: 559 570-1224 Provider Contact Email: pmullen@centralcallegal.

Total Unduplicated Client Count for Quarter: 154

Total Cases Closed in Quarter: 150

Total Units of Service for Quarter (Unit=1 Hour): 406

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 67 Two or More Races: 65-74: 65 Caucasian: 62 75-84: African American: 17 18 85+: Native American/Native Alaskan: 5 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 154 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 59 Chinese: 0 Female: 95 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 154 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 37 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 5 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 11 2 Limited English: 18 Race Unknown/Some Other Race: 66 Client Declined to Provide Information: Rural: 9 0 Greatest Economic Need (Minority): Total: 154 88 Greatest Economic Need (Non-Minority): 50 Greatest Economic Need (Minority Status Unknown): 4 **CLIENT ETHNICITY**

Fiscal Year: 2017-2018

Quarter: 2

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Yvonne Hamilton AAA Contact Phone: 559 600-4405 AAA Contact Email: yhalilton@fmaaa.org

Provider Name: Central California Legal Services, Inc. County(ies): Fresno & Madera

Provider Contact Name: Paul C. Mullen Provider Contact Phone: 559 570-1224 Provider Contact Email: pmullen@centralcallegal.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
(Total Cases Opened by Legal Flobletti Ot	ode)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE			,	. ,		
A1. Bankruptcy/Debt Collection:	5	4	0	1		
A2. Contracts/Warranties:	3	3	0	0		
A3. Other Consumer/Finance:	4	4	0	0		
EMPLOYMENT	r					
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	2	2	0	0		
C3. Other Family:	2	2	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	92	79	7	6		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	1	0	2		
E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	3	2	0	1		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	1	0	1	0		

Fiscal Year: 2017-2018

Quarter: 2									
PSA: 14	AAA Name: Fres	no-Madera Area			· EE0 600	1405	AAA Cantast F	moil: wh = 134 =	
AAA Contact Name:		Land Camira		Contact Phone			AAA Contact E	inan. ynanito	ளமுராaaa.org
	e: Central California	_		ider Centest Di		ounty(ies): Fresno &		et Emeile :	
	ct Name: <i>Paul C. Mu</i>	iien	Prov	vider Contact Ph	ione: 559 5	0/U-1224	Provider Conta	acı ⊑maii: pm	ullen@centralcallegal
INDIVIDUAL RIGHTS		_							
G1. Immigration	•	<u> </u>	0		0	0		0	
	/Neglect/Exploitation:		11		4	7		0	
G3. Other Indivi	idual Rights:	<u> </u>	1		1	0	<u> </u>	0	
MISCELLANEOUS		_							
	ning/Wills/Trusts:	<u></u>	15		3	12		0	
	ealth Care Directives (AHCD):	2		0	0		0	
H3. Financial Po	wers of Attorney:				0	2		0	
H4. Other Misce	ellaneous:		6		6	0		0	
TOTAL (CASES OPENED IN	QUARTER:	150	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOSED	CODE	
				TOTAL COL		TOTAL LIMITED	TOTAL LEGA		
				AND AD		ADD. SERVICES	REPRESENTA		
					111	29		10	
TOTAL	ESTIMATED CASE	WORK HOURS	SPENT:	350					
		OUTREACH/CO	OMMUNITY E	DUCATION AC	TIVITIES [DATA			
		INFORMATION	ON ON SPEC	IAL OUTREAC	H ACTIVIT	IES			
Date Loc	cation	Type of Outrea	ch Activity		Groups T	argeted By	Est#of E	Est.	
(If A	Applicable)	31	,		Outreach			lours	
							Reached		
10/6/17 Fre	esno, CA	Lang, Richert 8	Patch Senior	Legal Clinic	Fresno Co	o. Seniors	6	12	
10/14/17 Clo	ovis, CA	SJCL Senior La	w Day & Lega	Il Clinic	Fresno Co	o. Seniors	24	20	
	TOTAL # OF SDE	CIAL OUTDEAC	-U ACTIVITIE	E IN THE OUA	DTED.				
TOTAL FORMA	TOTAL # OF SPE					2			
IUIAL ESIIMA	TED # OF SPECIAL (32			
	INFORMAT	ION ON COMM	JNITY LEGA	L EDUCATION	PROGRAM	MS/ACTIVITIES			
	cation	Topic			Targeted	Audience	Est # of Participants	Est.	
<u>`</u>	Applicable)	E	1 10"						
	esno Vet Center	Estate Planning			Senior Ve		2	8	
	esno Vet Center	Estate Planning			Senior Ve		5	8	
12/20/17 VF	W Post 8900	Estate Planning	Legal Clinic		Senior Ve	eterans	8	8	

Fiscal Year: 2017-2018

Quarter: 2

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Yvonne Hamilton AAA Contact Phone: 559 600-4405 AAA Contact Email: yhalilton@fmaaa.org

Provider Name: Central California Legal Services, Inc. County(ies): Fresno & Madera

Provider Contact Name: Paul C. Mullen Provider Contact Phone: 559 570-1224 Provider Contact Email: pmullen@centralcallegal.

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 24

Fiscal Year: 2017-2018

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2				
PSA: 15 AAA Name: Community Ser	vices Employment Training			
AAA Contact Name: Bobbie Wartson	AAA Contact Phone:		AAA Contact Email:	
Provider Name: Central California Legal Ser	vices Inc.	County(ies): Kings	County	
Provider Contact Name: Paul C. Mullen	Provider Contact Pho	ne: (559) 570-1224	Provider Contact Email: pmullen@	centralcalegal.c
Total Undo	uplicated Client Count for Quarter:	12		
	Total Cases Closed in Quarter:	12		
Total Units of S	ervice for Quarter (Unit=1 Hour):	81		
	ACTERISTICS FOR UNDUPLI N CASES OPENED THIS QUA			
CLIENT AGE	CLIENT RACE			
60-64:	Two or Mo	re Races:	1	
65-74:	2 Caucasian		4	
75-84:	6 African Am	ierican:	2	
85+:	0 Native Am	erican/Native Alaskan:	0	
Client Declined to Provide Information:	0 Asian/Pac	ific Islander		
Total:	12 Asian	Indian:	0	
CLIENT GENDER	Cambo	odian:	0	
Male:	5 Chines	e:	0	
Female:	7 Filipino):	0	
Client Declined to Provide Information:	Japan	ese:	0	
Total:	12 Korea	1:	0	
OTHER CLIENT CHARACTERISTICS	Laotia	n:	0	
Frail/Disabled:	5 Vietna	mese:	0	
Homebound:	0 Guam	anian:	0	
Lives Alone:	0 Hawai	ian:	0	
Institutionalized:	0 Samoa	ın:	0	
Suspected Victim of Elder Abuse/Exploitation:	1 Other	Asian/Pacific Islander:	0	
Limited English:	2 Race Unkr	nown/Some Other Race:	5	
Rural:	1 Client Dec	lined to Provide Information:	0	
Greatest Economic Need (Minority):	7 Total:		12	
Greatest Economic Need (Non-Minority):	0			

Fiscal Year: 2017-2018

Quarter: 2

PSA: 15 AAA Name: Community Services Employment Training

AAA Contact Name: Bobbie Wartson AAA Contact Phone: AAA Contact Email:

Provider Name: Central California Legal Services Inc. County(ies): Kings County

Provider Contact Name: Paul C. Mullen Provider Contact Phone: (559) 570-1224 Provider Contact Email: pmullen@centralcalegal.o

CASES OPENED IN QUARTER	CASES CLOSED IN QUARTER					
(Total Cases Opened by Legal Problem Cod	de)	(Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	0	0	0	0		
A2. Contracts/Warranties:	0	0	0	0		
A3. Other Consumer/Finance:	2	2	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	7	6	1	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	1	0		
E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	0	0	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	0	0	0	0		

Fiscal Year: 2017-2018

PSA: 15	AAA Name: Comm	nunity Services E	mploymen	it iraining			
AAA Contact Name:	Bobbie Wartson		AAA	Contact Phone:	А	AA Contact Email:	
Provider Nam	ne: Central California L	Legal Services Inc	:.	County(i	es): Kings Count	ty	
Provider Conta	act Name: <i>Paul C. Mull</i> e	en	Provi	der Contact Phone: <i>(559) 570-1</i>	224 P	rovider Contact Email:	pmullen@centralcalegal.c
INDIVIDUAL RIGHTS	3						
G1. Immigration	on/Naturalization:		0	0	0	0	
G2. Elder Abus	se/Neglect/Exploitation:		0	0	0	0	
G3. Other Indi	ividual Rights:		0	0	0	0	
MISCELLANEOUS							
H1. Estate Pla	nning/Wills/Trusts:		2	1	1	0	
H2. Advance H	Health Care Directives (Al-	HCD):	0	0	0	0	
H3. Financial F	Powers of Attorney:		0	0	0	0	
H4. Other Miso	cellaneous:		0	0	0	0	
TOTAL	CASES OPENED IN Q	UARTER:	12	TOTAL CASES CLOSED IN	QUARTER BY CA	SE CLOSED CODE	
					AL LIMITED D. SERVICES F	TOTAL LEGAL REPRESENTATION	
				9	3	0	
TOTA	AL ESTIMATED CASE W	ORK HOURS SPI	ENT:	57			
	C	OUTREACH/COMI	JUNITY EI	DUCATION ACTIVITIES DATA			
	TOTAL # 05 0050						
TOTAL FORM				S IN THE QUARTER:	0		
TOTAL ESTIMA	ATED # OF SPECIAL OU			,	0		
	INFORMATIO	ON ON COMMUNI	TY LEGAL	EDUCATION PROGRAMS/AC	TIVITIES		
	ocation T f Applicable)	Горіс		Targeted Audier		Est # of Est. Participants Hours	
	Hanford, CA	Elder Abuse & Esta	to Diannin	g Kings Co. Senio	rc	8 24	

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 15 AAA Name: Community Services Employment Training

AAA Contact Name: Albert Cendejas AAA Contact Phone: AAA Contact Email:

Provider Name: Central California Legal Services, Inc. County(ies): Tulare County

Provider Contact Name: Paul C. Mullen Provider Contact Phone: 559 570-1224 Provider Contact Email: pmullen@centralcallegal.

Total Unduplicated Client Count for Quarter: 39

Total Cases Closed in Quarter: 39

Total Units of Service for Quarter (Unit=1 Hour): 66

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 15 Two or More Races: 65-74: 19 Caucasian: 17 75-84: African American: 5 0 85+: Native American/Native Alaskan: 0 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 39 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 12 Chinese: 0 Female: 27 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 39 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 11 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 4 Race Unknown/Some Other Race: 20 Client Declined to Provide Information: Rural: 3 0 Greatest Economic Need (Minority): Total: 39 21 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 2

PSA: 15 AAA Name: Community Services Employment Training

AAA Contact Name: Albert Cendejas AAA Contact Phone: AAA Contact Email:

Provider Name: Central California Legal Services, Inc. County(ies): Tulare County

Provider Contact Name: Paul C. Mullen Provider Contact Phone: 559 570-1224 Provider Contact Email: pmullen@centralcallegal.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	3	3	0	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	1	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	22	18	4	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	1	1	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2017-2018

PSA: 15 AAA Name: Community Services	s Employmer	nt Training			
AAA Contact Name: Albert Cendejas	AAA	Contact Phone:		AAA Contact Email:	
Provider Name: Central California Legal Services	, Inc.	Cou	ınty(ies): <i>Tular</i> e Coເ	ınty	
Provider Contact Name: Paul C. Mullen	Prov	vider Contact Phone: 559 57	70-1224	Provider Contact Email	pmullen@centralcallegal.
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	9	4	5	0	
H2. Advance Health Care Directives (AHCD):	0	0	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN QUARTER:	39	TOTAL CASES CLOSE	ED IN QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		29	10	0	
TOTAL ESTIMATED CASE WORK HOURS	SPENT:	66			
OUTREACH/CO	MMUNITY E	DUCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL OUTREAC	H ACTIVITIE	S IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACT	IVITY HOUR	S IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUCATION	N PROGRAM	S IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCA	TION HOUR	S IN THE QUARTER:	0		

Fiscal Year: 2017-2018

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2 **PSA: 16** AAA Name: Eastern Sierra Area Agency on Aging (ESAAA) AAA Contact Name: Marilyn Mann AAA Contact Phone: 760 872-1727 AAA Contact Email: mann@inyocounty.us Provider Name: California Indian Legal Services County(ies): Inyo & Mono Provider Contact Name: Dorothy Alther, Executive Direct Provider Contact Phone: 760 746-8941 x122 Provider Contact Email: dalther@calindian.org Total Unduplicated Client Count for Quarter: 6 Total Cases Closed in Quarter: 12 Total Units of Service for Quarter (Unit=1 Hour): 46 CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 0 Two or More Races: 65-74: 2 Caucasian: 75-84: African American: 4 0 85+: Native American/Native Alaskan: 0 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: Chinese: Female: Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 6 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Race Unknown/Some Other Race: Limited English: 0 0 Client Declined to Provide Information: Rural: 6 Greatest Economic Need (Minority): Total: 1 Greatest Economic Need (Non-Minority): 0

Fiscal Year: 2017-2018

Quarter: 2

PSA: 16 AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann AAA Contact Phone: 760 872-1727 AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct Provider Contact Phone: 760 746-8941 x122 Provider Contact Email: dalther@calindian.org

		CASES CLOSED IN QUARTER			
	(Total Cases Opened by Legal Problem Code)		Counsel and	Limited Additional	Legal
			Advice (CA)	Services (LAS)	Representation (LR)
CONS	UMER/FINANCE				
	A1. Bankruptcy/Debt Collection:	0	3	0	0
	A2. Contracts/Warranties:	0	0	0	0
	A3. Other Consumer/Finance:	0	0	0	0
EMPL	DYMENT				
	B1. Discrimination:	0	0	0	0
	B2. Other Employment:	0	0	0	0
FAMIL	Υ				
	C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
	C2. Conservatorship:	0	0	0	0
	C3. Other Family:	0	0	1	0
HEAL ¹	TH/COMMUNITY BASED CARE		•		
	D1. Medi-Cal/Medicaid:	0	0	0	0
	D2. Medicare:	0	0	0	0
	D3. Other Health/Community Based Care:	0	0	0	0
HOUS	NG .		•		
	E1. Landlord-Tenant (Subsidized or Private Housing):	0	1	0	0
	E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
	E3. Other Housing:	1	1	0	0
INCOM	IE MAINTENANCE		•		
	F1. Social Security:	0	0	0	0
	F2. Supplemental Security Income (SSI):	0	0	0	0
	F3. Pensions/Retiree Benefits:	0	0	0	0
	F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2017-2018

_					_
u	UF	arı	re	r:	-2

A Contact Name: <i>Marilyn Mann</i>	AAA	Contact Phone: 760 872	-1727	AAA Contact Email: ma	nn@inyocounty.us
Provider Name: California Indian Le	gal Services	Cor	unty(ies): Inyo & Mo	no	
Provider Contact Name: Dorothy Althe	er, Executive Direct Pro	vider Contact Phone: 760 7	46-8941 x122	Provider Contact Email:	dalther@calindian.org
IVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	0	0	0	0	
CELLANEOUS					
H1. Estate Planning/Wills/Trusts:	1	0	1	0	
H2. Advance Health Care Directives (AH	CD): 2	1	2	0	
H3. Financial Powers of Attorney:	2	0	2	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN QU	ARTER: 6	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE	
	,	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		6	6	0	
TOTAL ESTIMATED CASE WO	ORK HOURS SPENT:	45		•	
		EDUCATION ACTIVITIES D	ΛΤΛ		
	DIREACH/COMMONITY	DOCATION ACTIVITIES D	AIA		
TOTAL # OF SPECIA	AL OUTREACH ACTIVITIE	S IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OU	TREACH ACTIVITY HOUR	RS IN THE QUARTER:	0		
INFORMATIO	N ON COMMUNITY LEGA	L EDUCATION PROGRAM	IS/ACTIVITIES		
Date Location To	opic	Targeted /	Audience	Est # of Est.	
(If Applicable)	•	•		Participants Hours	
12/2017 P	ower of Attorney Pro Se Pa	Seniors		3 0.3	
10/2017 A	HCD Pro Se Packet	Seniors		4 0.5	
10/2017	o I need a Will (brochures) Seniors		1 0.1	
10/2017		Seniors		3 0.3	
	HCD Pro Se Packet	Seriiors			

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman AAA Contact Phone: 805 925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project County(ies): San Luis Obispo

Provider Contact Name: Provider Contact Phone: Provider Contact Email:

Total Unduplicated Client Count for Quarter: 84

Total Cases Closed in Quarter: 75

Total Units of Service for Quarter (Unit=1 Hour): 611

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 25 Two or More Races: 0 65-74: 25 Caucasian: 73 75-84: African American: 24 0 85+: Native American/Native Alaskan: 10 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 84 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 28 Chinese: 0 Female: 56 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 84 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 48 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 44 0 Institutionalized: Samoan: 1 0 2 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: Race Unknown/Some Other Race: 1 1 Client Declined to Provide Information: Rural: 28 10 2 Greatest Economic Need (Minority): Total: 84 Greatest Economic Need (Non-Minority): 21 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 2

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman AAA Contact Phone: 805 925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project County(ies): San Luis Obispo

Provider Contact Name: Provider Contact Phone: Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	5	4	0	0		
A2. Contracts/Warranties:	3	1	0	0		
A3. Other Consumer/Finance:	3	4	0	1		
EMPLOYMENT						
B1. Discrimination:	1	0	0	0		
B2. Other Employment:	1	2	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	1	2	0	0		
C3. Other Family:	2	1	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	1	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	2	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	23	14	0	2		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	2	0	0		
E3. Other Housing:	6	7	0	0		
INCOME MAINTENANCE						
F1. Social Security:	6	3	0	0		
F2. Supplemental Security Income (SSI):	1	0	0	0		
F3. Pensions/Retiree Benefits:	1	1	0	0		
F4. Other Income Maintenance:	0	0	0	0		

Fiscal Year: 2017-2018

	A Central Coast Commission					
AAA Contact Name: Joyce Ellen Lippm		AA Contact Phon	e: 805 925-9554	I	AAA Contact Email: ser	niors@kcbx.net
Provider Name: Senior Legal Ser	vices Project		County(ies): San Luis (Obispo	
Provider Contact Name:	Pr	ovider Contact P	hone:		Provider Contact Email:	
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	1		0	0	0	
G2. Elder Abuse/Neglect/Exploitation	n: 5		2	0	0	
G3. Other Individual Rights:	0		1	0	0	
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	7		7	1	0	
H2. Advance Health Care Directives ((AHCD): 4		0	6	0	
H3. Financial Powers of Attorney:	6		1	7	0	
H4. Other Miscellaneous:	6		5	0	0	
TOTAL CASES OPENED IN	QUARTER: 84	TOTAL CA	SES CLOSED IN	QUARTER BY	CASE CLOSED CODE	
	,	TOTAL CO		TAL LIMITED	TOTAL LEGAL	
		AND AD		D. SERVICES	REPRESENTATION	
			57	15	3	
TOTAL ESTIMATED CASE	WORK HOURS SPENT:	609				
	OUTREACH/COMMUNITY	EDUCATION A	CTIVITIES DATA			
	INFORMATION ON SPE	CIAL OUTREAC	CH ACTIVITIES			
Date Location	Type of Outreach Activity		Groups Targete	ed By	Est # of Est.	
(If Applicable)			Outreach		People Hours Reached	
10/24/17 SLO Ambulance	Preventing and Protecting Abuse	Against Elder	Service Provide	ers	10 1	
Hospice SLO Co 1304 Pacific St SLO	Preventing and Protecting Abuse	Against Elder	volunteers		10 1	
TOTAL # OF SPE	ECIAL OUTREACH ACTIVIT	IES IN THE QUA	RTER:	2		
TOTAL ESTIMATED # OF SPECIAL	OUTREACH ACTIVITY HOL	IRS IN THE QUA	RTER:	2		
TOTAL # OF COMMUNITY LEG	GAL EDUCATION PROGRA	MS IN THE QUA	RTER:	1		
TOTAL ESTIMATED # OF COMMUNITY	Y LEGAL EDUCATION HOL	JRS IN THE QUA	RTER:	0		

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 2

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff AAA Contact Phone: AAA Contact Email: markeen.canniff@ventura.org

Provider Name: Grey Law of Ventura County County(ies): Ventura

Provider Contact Name: *Mike Williams* Provider Contact Phone: Provider Contact Email: *msw98488@aol.com*

Total Unduplicated Client Count for Quarter: 290

Total Cases Closed in Quarter: 290

Total Units of Service for Quarter (Unit=1 Hour): 384

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 80 Two or More Races: 65-74: 99 Caucasian: 230 75-84: African American: 77 11 85+: Native American/Native Alaskan: 5 34 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 290 Asian Indian: 8 **CLIENT GENDER** Cambodian: 0 Male: 134 Chinese: Female: 156 Filipino: 11 Client Declined to Provide Information: 0 Japanese: 5 Total: 290 Korean: 3 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 40 Vietnamese: 4 Homebound: Guamanian: 19 0 Lives Alone: Hawaiian: 152 0 Institutionalized: Samoan: 0 1 3 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 41 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 49 0 Greatest Economic Need (Minority): Total: 60 290 Greatest Economic Need (Non-Minority): 72 Greatest Economic Need (Minority Status Unknown): 11 **CLIENT ETHNICITY**

Fiscal Year: 2017-2018

Quarter: 2

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff AAA Contact Phone: AAA Contact Email: markeen.canniff@ventura.org

Provider Name: Grey Law of Ventura County County County(ies): Ventura

Provider Contact Name: *Mike Williams* Provider Contact Phone: Provider Contact Email: *msw98488@aol.com*

CASES OPENED IN QUARTER		CAS	ES CLOSED IN QUAR	TFR	
(Total Cases Opened by Legal Problem Co	ode)	(Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	0	0	0	0	
A2. Contracts/Warranties:	0	0	0	0	
A3. Other Consumer/Finance:	11	11	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	35	33	2	0	
D2. Medicare:	10	10	0	0	
D3. Other Health/Community Based Care:	1	1	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	26	26	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0	
E3. Other Housing:	0	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	4	3	1	0	
F2. Supplemental Security Income (SSI):	18	16	1	1	
F3. Pensions/Retiree Benefits:	25	25	0	0	
F4. Other Income Maintenance:	11	11	0	0	

Fiscal Year: 2017-2018

PSA: 18 AAA Name: Ventura County	Area Agency on A	Aging			
AAA Contact Name: Marleen Canniff	AAA C	Contact Phone:		AAA Contact Email: <i>ma</i>	rkeen.canniff@ventura.org
Provider Name: Grey Law of Ventura County					
Provider Contact Name: Mike Williams	Provid	ler Contact Phone:	Provider Contact Email:	msw98488@aol.com	
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	5	5	0	0	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	5	5	0	0	
H2. Advance Health Care Directives (AHCD):	75	75	0	0	
H3. Financial Powers of Attorney:	63	63	0	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN QUARTER:	290	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		285	4	1	
TOTAL ESTIMATED CASE WORK HOL	JRS SPENT:	384			
OUTREAC	H/COMMUNITY ED	UCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL OUTE	DEACH ACTIVITIES	IN THE QUARTER:			
TOTAL # OF SPECIAL OUTPEACH			0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH	ACTIVITY HOURS	IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUCA	ATION PROGRAMS	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EI			0		
			U		

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno AAA Contact Phone: 213 507-1328 AAA Contact Email: rmoreno@wdacs.lacounty.go

Provider Name: Bet Tzedek County(ies): Los Angeles County

Provider Contact Name: Maral Ishkanian Provider Contact Phone: 323 549-5817 Provider Contact Email: mlshkanian@bettzeded.or

Total Unduplicated Client Count for Quarter: 175

Total Cases Closed in Quarter: 150

Total Units of Service for Quarter (Unit=1 Hour): 1469

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 30 Two or More Races: 0 65-74: 50 Caucasian: 100 75-84: African American: 63 28 85+: Native American/Native Alaskan: 32 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 175 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 59 Chinese: Female: 113 Filipino: Client Declined to Provide Information: 3 Japanese: 5 Total: 175 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 112 Vietnamese: 0 Homebound: Guamanian: 4 0 Lives Alone: Hawaiian: 85 0 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 22 5 Limited English: 45 Race Unknown/Some Other Race: 30 Client Declined to Provide Information: Rural: 0 1 Greatest Economic Need (Minority): Total: 175 57 Greatest Economic Need (Non-Minority): 59 Greatest Economic Need (Minority Status Unknown): 10

Fiscal Year: 2017-2018

Quarter: 2

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno AAA Contact Phone: 213 507-1328 AAA Contact Email: rmoreno@wdacs.lacounty.go

Provider Name: Bet Tzedek County(ies): Los Angeles County

Provider Contact Name: Maral Ishkanian Provider Contact Phone: 323 549-5817 Provider Contact Email: mlshkanian@bettzeded.or

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)		ES CLOSED IN QUAR	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE	<u> </u>			
A1. Bankruptcy/Debt Collection:	4	3	1	0
A2. Contracts/Warranties:	3	1	0	0
A3. Other Consumer/Finance:	6	4	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	0	0	2
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	2	0	0
C2. Conservatorship:	12	0	24	1
C3. Other Family:	1	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	2	1	2
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	9	4	4	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	12	8	3	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	9	1	0
E3. Other Housing:	4	4	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	0	0	0
F2. Supplemental Security Income (SSI):	3	2	1	0
F3. Pensions/Retiree Benefits:	1	0	1	0
F4. Other Income Maintenance:	0	2	0	0

Fiscal Year: 2017-2018

		, ,	or our vice.	s-County of Los Ange	CO AAA					
AA Contact Name: Richard Moreno			AAA	A Contact Phone: 213	507-1328		AAA Contact I	Email: rm c	oreno@wdacs.l	acounty.go
Provider N	ame: Bet Tzedek		County(ies): Los Angeles County				es County			
Provider Co	ontact Name: <i>Maral Ishk</i> a	anian	Provider Contact Phone: 323 549-5			7 Provider Contact Email: <i>mls</i>			mlshkanian@b	ettzeded.oı
VIDUAL RIGH	TS									
G1. Immigr	ation/Naturalization:		0		1	0		0		
G2. Elder Al	buse/Neglect/Exploitation	n:	13		17	1		1		
G3. Other I	ndividual Rights:		7		2	2		4		
CELLANEOUS	5									
H1. Estate F	Planning/Wills/Trusts:		27		18	4		0		
H2. Advance	e Health Care Directives ((AHCD):	11		7	3		0		
H3. Financia	al Powers of Attorney:		0		0	0		0		
H4. Other M	liscellaneous:		5		3	1		0		
тот	AL CASES OPENED IN	QUARTER:	132	TOTAL CASES CI	OSED IN QUA	RTER BY C	CASE CLOSED	CODE		
		-								
				TOTAL COUNSEL AND ADVICE	TOTAL LI ADD. SEF		TOTAL LEG			
				AND ADVICE						
то	TAL ESTIMATED CASE	WORK HOURS S	PENT:	AND ADVICE	ADD. SEI	RVICES		TION		
то	TAL ESTIMATED CASE		, r	AND ADVICE	ADD. SEF	RVICES		TION		
то	TAL ESTIMATED CASE		, r	AND ADVICE	ADD. SEF	RVICES		TION		
то		OUTREACH/CO	MMUNITY I	1461 EDUCATION ACTIVITIE	ADD. SER	RVICES 47		TION		
	TOTAL # OF SPE	OUTREACH/CO	MMUNITY I	1461 EDUCATION ACTIVITIES IN THE QUARTER:	ADD. SER	RVICES 47		TION		
	TOTAL # OF SPE	OUTREACH/CO ECIAL OUTREACH OUTREACH ACTI	MMUNITY I	1461 EDUCATION ACTIVITIES ES IN THE QUARTER: RS IN THE QUARTER:	ADD. SER	A7		TION		
	TOTAL # OF SPE IMATED # OF SPECIAL (INFORMAT	OUTREACH/CO ECIAL OUTREACH OUTREACH ACTI	MMUNITY I	AND ADVICE 1461 EDUCATION ACTIVITIE ES IN THE QUARTER: AL EDUCATION PROG	ADD. SER	A7	REPRESENTA	TION 11		
	TOTAL # OF SPE	OUTREACH/CO ECIAL OUTREACH OUTREACH ACTI	MMUNITY I	AND ADVICE 1461 EDUCATION ACTIVITIE ES IN THE QUARTER: AL EDUCATION PROG	ADD. SER	A7		TION 11		
TOTAL ESTI	TOTAL # OF SPE IMATED # OF SPECIAL (INFORMAT Location (If Applicable)	OUTREACH/CO ECIAL OUTREACH OUTREACH ACTI	MMUNITY I	AND ADVICE 1461 EDUCATION ACTIVITIE ES IN THE QUARTER: AL EDUCATION PROG	ADD. SER B DATA O RAMS/ACTIVIT Bed Audience	A7	REPRESENTA	TION 11		
TOTAL ESTI	TOTAL # OF SPE IMATED # OF SPECIAL (INFORMAT Location (If Applicable)	OUTREACH/CO ECIAL OUTREACH OUTREACH ACTI TION ON COMMU Topic	MMUNITY I	AND ADVICE 1461 EDUCATION ACTIVITIES ES IN THE QUARTER: RS IN THE QUARTER: AL EDUCATION PROGI	ADD. SER BES DATA O RAMS/ACTIVIT ded Audience	A7	Est # of Participants	Est. Hours		

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 2

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Casey McPheron AAA Contact Phone: 909 891-3797 AAA Contact Email: Casey.mcpheron@hss.sbcou

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: Darrell K. Moore, Interim Executi Provider Contact Phone: 951 368-2541 or 951 368-25 Provider Contact Email: dmoore@icls.org or nmbi

Total Unduplicated Client Count for Quarter: 118

Total Cases Closed in Quarter: 196

Total Units of Service for Quarter (Unit=1 Hour): 908

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 18 Two or More Races: 65-74: 46 Caucasian: 82 75-84: African American: 43 14 85+: Native American/Native Alaskan: 11 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 118 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 32 Chinese: 0 Female: 86 Filipino: 3 Client Declined to Provide Information: 0 Japanese: 0 Total: 118 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 62 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 63 0 Institutionalized: Samoan: 0 0 2 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 5 Race Unknown/Some Other Race: 12 Client Declined to Provide Information: Rural: 2 0 Total: Greatest Economic Need (Minority): 29 118 Greatest Economic Need (Non-Minority): 6 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2017-2018

Quarter: 2

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Casey McPheron AAA Contact Phone: 909 891-3797 AAA Contact Email: Casey.mcpheron@hss.sbcou

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: Darrell K. Moore, Interim Executi Provider Contact Phone: 951 368-2541 or 951 368-25 Provider Contact Email: dmoore@icls.org or nmbi

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE	<u>.</u>			
A1. Bankruptcy/Debt Collection:	19	24	1	5
A2. Contracts/Warranties:	9	5	2	0
A3. Other Consumer/Finance:	6	5	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	7	6	5	3
C2. Conservatorship:	0	1	0	0
C3. Other Family:	3	2	2	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	2	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	20	19	9	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	13	4	0
E3. Other Housing:	3	1	2	0
INCOME MAINTENANCE				
F1. Social Security:	1	2	0	0
F2. Supplemental Security Income (SSI):	4	3	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	4	0	0

Fiscal Year: 2017-2018

11/8/2017

11/15/2017

12/20/2017

Lucerne Valley Senior

Trona Senior Center

Newberry Springs

Senior Center

Center

Quarter: 2

PSA: 20	AAA Name: San	Bernardino Co	ounty-Departm	nent of Aging a	nd Adult S	ervices		
AAA Contact Nar	me: Casey McPheron		AAA	Contact Phone	909 891	-3797	AAA Contac	t Email: Ca
Provider N	lame: Inland Counties	Legal Services	, Inc.		Cor	unty(ies): San Berna	rdino	
Provider Co	ontact Name: <i>Darrell K.</i>	Moore, Interim	<i>Executi</i> Prov	vider Contact Ph	one: 951 3	68-2541 or 951 368-25	Provider Co	ntact Email
INDIVIDUAL RIGH	ITS							
G1. Immigr	ration/Naturalization:		0		0	0		2
G2. Elder A	Abuse/Neglect/Exploitation	n:	0		0	0		0
G3. Other I	Individual Rights:		3		5	0		0
MISCELLANEOUS	S							
H1. Estate	Planning/Wills/Trusts:		33		22	22		0
H2. Advanc	ce Health Care Directives ((AHCD):	0		1	1		0
H3. Financi	ial Powers of Attorney:		15		5	12		0
H4. Other N	Miscellaneous:		0		0	0		0
TOI	TAL CASES OPENED IN	QUARTER:	136	TOTAL CAS	SES CLOS	ED IN QUARTER BY (CASE CLOSE	ED CODE
		·		TOTAL COU AND ADV	_	TOTAL LIMITED ADD. SERVICES	TOTAL LE REPRESENT	
					120	64		12
то	OTAL ESTIMATED CASE	WORK HOURS	SPENT:	885				
		OUTREACH/C	OMMUNITY F	DUCATION AC	TIVITIES D	ATA		
Data	Landen			IAL OUTREACH			E-4 # -5	F.4
Date	Location (If Applicable)	Type of Outrea	ach Activity		Groups Ta Outreach	argeted By	Est # of People Reached	Est. Hours
10/24/2017	St. Mary Medical Center	Community R	elations		Seniors &	Low Income	60	4.4
11/1/2017	San Bernardino Senor Center	Cal Medi-Conr	nect Resource F	Fair	Seniors		75	2.7

Seniors

Seniors

Seniors

38

38

6.2

2.9

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 19

Presentation on OCLS Services

Presentation on ICLS Services

Presentation on ICL Services

Fiscal Year: 2017-2018

Quarter: 2

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Casey McPheron AAA Contact Phone: 909 891-3797 AAA Contact Email: Casey.mcpheron@hss.sbcou

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: Darrell K. Moore, Interim Executi Provider Contact Phone: 951 368-2541 or 951 368-25 Provider Contact Email: dmoore@icls.org or nmbi

Date	Location (If Applicable)	Торіс	Targeted Audience	Est # of Est. Participants Hours
10/12/2017	Sterling Inn Assisted Living Facility	Presentaton on ICLS Services: Advanced Health Care Directive, Financial Powers of Attorney, Wills	Senior	23 4.3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 21 AAA Name: Riverside County Office on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: Darrell K. Moore, Interim Executi Provider Contact Phone: 951 368-2541 or 941 368-25 Provider Contact Email: dmoore@icls.or or nmbig

109

Total Unduplicated Client Count for Quarter: 54

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 303

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 15 Two or More Races: 65-74: 20 Caucasian: 47 75-84: African American: 18 2 85+: Native American/Native Alaskan: 1 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 54 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 17 Chinese: Female: 37 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 54 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 21 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 28 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Race Unknown/Some Other Race: Limited English: 5 1 Client Declined to Provide Information: Rural: 19 0 Greatest Economic Need (Minority): Total: 54 8 Greatest Economic Need (Non-Minority): 9 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 2

PSA: 21 AAA Name: Riverside County Office on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: Darrell K. Moore, Interim Executi Provider Contact Phone: 951 368-2541 or 941 368-25 Provider Contact Email: dmoore@icls.or or nmbig

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	3	0	0
A2. Contracts/Warranties:	6	9	1	3
A3. Other Consumer/Finance:	4	4	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	3	4	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	5	1	1
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	1	1	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	11	10	2	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	5	0	0
E3. Other Housing:	3	2	3	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	2	2	2	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	3	1

Fiscal Year: 2017-2018

SA: 21 AAA Name: Riverside County Office on Ag AA Contact Name: A				AAA Contact Phone:		AAA Contact Email:		
Provider Name: Inland Counties Legal Services, Inc.				County(ies): Riverside		700 Contact Linaii.		
	ontact Name: <i>Darrell K.</i>			ovider Contact			Provider Contact Email	: dmoore@icls.or o
VIDUAL RIGH								
G1. Immigration/Naturalization:			0		0	0	0	r
G2. Elder Abuse/Neglect/Exploitation:			0		0	0	0	r
G3. Other Individual Rights:			0		0	0	0	•
CELLANEOUS	•	r		,				
H1. Estate F	Planning/Wills/Trusts:	J	14		13	10	0	r
H2. Advance Health Care Directives (AHCD):		(AHCD):	0	0	6	0	r	
H3. Financia	al Powers of Attorney:	J	1		1	7	0	0
H4. Other M	1iscellaneous:	J	1		1	0	0	
тот	AL CASES OPENED IN	QUARTER:	57	TOTAL C	ASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE	
			TOTAL CO			TOTAL LEGAL		
				AND A	DAICE	ADD. SERVICES	REPRESENTATION	
					c a	27		
			_		64	37	8	
то	TAL ESTIMATED CASE	WORK HOU	RS SPENT:	286	64	37	8	
то	TAL ESTIMATED CASE		r	286 ZEDUCATION A			8	
то	TAL ESTIMATED CASE	OUTREACH	/COMMUNITY		ACTIVITIES D	ATA	8	
TO Date	TAL ESTIMATED CASE Location	OUTREACH	/COMMUNITY	'EDUCATION	ACTIVITIES D ACH ACTIVITI Groups Ta	ATA ES	Est#of Est.	
		OUTREACH	/COMMUNITY	'EDUCATION	ACTIVITIES D	ATA ES		
Date	Location (If Applicable)	OUTREACH INFORMA Type of Outr	/COMMUNITY	'EDUCATION	ACTIVITIES D ACH ACTIVITI Groups Ta Outreach	ES argeted By	Est # of Est. People Hours Reached	
	Location	OUTREACH	/COMMUNITY	'EDUCATION	ACTIVITIES D ACH ACTIVITI Groups Ta Outreach	ATA ES	Est # of Est. People Hours	
Date	Location (If Applicable) Perris City Police Department 137 S. Perris Blvd.	OUTREACH INFORMA Type of Outr	/COMMUNITY	'EDUCATION	ACTIVITIES D ACH ACTIVITI Groups Ta Outreach	ES argeted By m: organizations	Est # of Est. People Hours Reached	
Date 10/25/2017	Location (If Applicable) Perris City Police Department 137 S. Perris Blvd. Perris, CA 92570	INFORMA Type of Outr	ATION ON SPE reach Activity	ECIAL OUTREA	Groups Ta Outreach CARE Tea working w	ES argeted By m: organizations	Est # of Est. People Hours Reached 0 3.5	
Date	Location (If Applicable) Perris City Police Department 137 S. Perris Blvd. Perris, CA 92570 San Jacinto Community Center	INFORMA Type of Outr	ATION ON SPECE TEACH Activity Meeting on Consumer	ECIAL OUTREA	ACTIVITIES D ACH ACTIVITI Groups Ta Outreach	ES argeted By m: organizations	Est # of Est. People Hours Reached	
Date 10/25/2017	Location (If Applicable) Perris City Police Department 137 S. Perris Blvd. Perris, CA 92570 San Jacinto Community Center 625 S. :Pico Ave.	INFORMA Type of Outr	ATION ON SPECE TEACH Activity Meeting on Consumer	ECIAL OUTREA	Groups Ta Outreach CARE Tea working w	ES argeted By m: organizations	Est # of Est. People Hours Reached 0 3.5	
Date 10/25/2017	Location (If Applicable) Perris City Police Department 137 S. Perris Blvd. Perris, CA 92570 San Jacinto Community Center	INFORMA Type of Outr CARE Team Information Program (he	ATION ON SPETE TEACH Activity Meeting on Consumer ealthcare) on Consumer	Assistance	Groups Ta Outreach CARE Tea working w	ES argeted By m: organizations	Est # of Est. People Hours Reached 0 3.5	
Date 10/25/2017 11/8/2017	Location (If Applicable) Perris City Police Department 137 S. Perris Blvd. Perris, CA 92570 San Jacinto Community Center 625 S. :Pico Ave. San Jacinto, CA	INFORMA Type of Outr CARE Team Information Program (he	ATION ON SPETE TEACH Activity Meeting on Consumer ealthcare) on Consumer	Assistance	ACTIVITIES D ACH ACTIVITI Groups Ta Outreach CARE Tea working w	ES argeted By m: organizations	Est # of Est. People Hours Reached 0 3.5	

Fiscal Year: 2017-2018

Quarter: 2

PSA: 21 AAA Name: Riverside County Office on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: Darrell K. Moore, Interim Executi Provider Contact Phone: 951 368-2541 or 941 368-25 Provider Contact Email: dmoore@icls.or or nmbig

11/15/2017	Perris City Police Department 137 S. Perris Blvd. Perris, CA 92570	CARE Team Meeting	CARE Team: organization working with seniors	50	3.	5
12/5/2017	Perris Senior Center 101 N. D St. Perris, CA 92372	Information on consumer Assistance Program (healthcare)	Seniors	0		1
12/20/2017	Perris City Police Department 137 S. Perris Blvd. Perris, CA 92570	CARE Team Meeting	CARE Team: organizations working with seniors	0	3.	5
12/21/2017	Murrieta Food Bank 41760 Rider Temecula CA 92590	Information on Consumer Assistance Program (healthcare)	Seniors	0		3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 17

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid Society of Orange County County County County (ies): Orange

Provider Contact Name: Laura D. Luu Provider Contact Phone: 714 751-5243 Provider Contact Email: Iluu@legal-aid.com

Total Unduplicated Client Count for Quarter: 590

Total Cases Closed in Quarter: 717

Total Units of Service for Quarter (Unit=1 Hour): 1802

CLIENT CH		OR UNDUPLICATED CLIENTS ED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	165	Two or More Races:	39
65-74:	262	Caucasian:	319
75-84:	126	African American:	25
85+:	37	Native American/Native Alaskan:	9
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	590	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	205	Chinese:	5
Female:	385	Filipino:	0
Client Declined to Provide Information:	0	Japanese:	2
Total:	590	Korean:	5
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	18	Vietnamese:	41
Homebound:	0	Guamanian:	0
Lives Alone:	370	Hawaiian:	0
Institutionalized:	37	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	0	Other Asian/Pacific Islander:	0
Limited English:	119	Race Unknown/Some Other Race:	0
Rural:	0	Client Declined to Provide Information:	145
Greatest Economic Need (Minority):	239	Total:	590
Greatest Economic Need (Non-Minority):	80		
Greatest Economic Need (Minority Status Unknow	vn): 0		

118

Fiscal Year: 2017-2018

Quarter: 2

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid Society of Orange County C

Provider Contact Name: Laura D. Luu Provider Contact Phone: 714 751-5243 Provider Contact Email: Iluu@legal-aid.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	64	63	29	5	
A2. Contracts/Warranties:	21	20	3	0	
A3. Other Consumer/Finance:	8	10	3	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	18	12	5	1	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	41	41	3	1	
C2. Conservatorship:	14	7	0	7	
C3. Other Family:	11	11	0	1	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	121	105	22	2	
D2. Medicare:	18	17	4	0	
D3. Other Health/Community Based Care:	20	21	4	1	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	96	111	17	3	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	18	14	15	0	
E3. Other Housing:	24	30	3	0	
INCOME MAINTENANCE					
F1. Social Security:	7	15	0	1	
F2. Supplemental Security Income (SSI):	20	22	11	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	8	6	1	1	

Fiscal Year: 2017-2018

10/21/17

Orange

Quarter: 2

rter: 2								
SA: 22 AAA Name: Orang	e County Office or	n Aging						
AA Contact Name:		AAA C	Contact Phone:			AAA Conta	ct Email:	
Provider Name: Legal Aid Society of								
Provider Contact Name: Laura D. Luu	ı	Provid	ler Contact Phon	one: 714 751-5243 Provider Contact Email: <i>Iluu</i>			uu@legal-a	
IVIDUAL RIGHTS								
G1. Immigration/Naturalization:		26		5	1		0	
G2. Elder Abuse/Neglect/Exploitation:		6		4	1		0	
G3. Other Individual Rights:		17		15	1		0	
CELLANEOUS								
H1. Estate Planning/Wills/Trusts:		24		29	1		0	
H2. Advance Health Care Directives (AF	ICD):	1		1	0		0	
H3. Financial Powers of Attorney:		0		0	0		0	
H4. Other Miscellaneous:		7		7	3		1	
TOTAL CASES OPENED IN QU	JARTER:	590	TOTAL CASE	S CLOSE	D IN QUARTER BY	CASE CLOS	ED CODE	
			TOTAL COUNS		TOTAL LIMITED	TOTAL L		
			AND ADVIC		ADD. SERVICES	REPRESEN		
				566	127	J	24	
TOTAL ESTIMATED CASE W	ORK HOURS SPE	NT:	1736					
C	OUTREACH/COMM	UNITY ED	UCATION ACTI	VITIES D	ATA			
	INFORMATION O	N SPECIA	AL OUTREACH /	ACTIVITIE	S			
Date Location T	ype of Outreach Ac	ctivity		roups Tai	rgeted By	Est # of	Est.	
(If Applicable)			C	utreach		People Reached	Hours	
	Cultural & Traditiona Michoacan in OC	al Week of		Hispanic C	ommunity	15	0 3.5	
	CalOptima Resource	Fair Senic	or	Seniors		10	0 4.5	
	People with Disabilit							
	Educational Worksho			/ietnames	е	1	5 1	
	Vietnamese Commu Clinic at the Park	nity of OC		Community	,	6	E 4 E	
				Community				
10/13/17 Santa Ana	OC Opportunity Initi	ative	lc	community		4	0 2	

Community

4.5

25

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 20

Super Saturday Community Health Fair

Fiscal Year: 2017-2018

Quarter: 2

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid Society of Orange County County County County (ies): Orange

Provider Contact Name: Laura D. Luu Provider Contact Phone: 714 751-5243 Provider Contact Email: Iluu@legal-aid.com

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants I	Est. Hour
10/25/17	Irvine	Alzheimer's-CA Top Rated Medi- Cal Plan	Seniors	100	
10/28/17	Huntington Beach	2017 Health Fair	Community	50	
11/1/17	Westminster	Educational Health Seminar	Community	40	
11/4/17	Garden Grove	Health & Wellness Fair	Community	700	
11/4/17	Anaheim	7th Annual OC 50+ Senior Expo	Seniors	100	5
11/4/17	Aliso Viejo	Health, Safety & Resource Fair	Community	50	
11/18/17	Newport Beach	Family Health Day at Hoag	Community	200	
12/2/17	Santa Ana	UCI Family Health Center/Mobile Food Pantry	Community	60	
12/7/17	Santa Ana	Homeless Outreach at the River Trail	Homeless	150	2
12/9/17	Santa Ana	Citizenship Clinic	Community	25	
12/14/17	Santa Ana	Homeless Outreach at the Civic Center Courtyard	Homeless	400	
12/14/17	Westminster	Educational Workshop	Vietnamese	500	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 12

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 46

Fiscal Year: 2017-2018

Quarter: 2

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858 505-6533 AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: Manuel Hurtado Castro Provider Contact Phone: 858 565-8772 x205 Provider Contact Email: mhurtado@seniorlaw-sd.

Total Unduplicated Client Count for Quarter: 844

Total Cases Closed in Quarter: 844

Total Units of Service for Quarter (Unit=1 Hour): 904

		OR UNDUPLICATED CLIENTS	
	IN CASES OPEN	ED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	183	Two or More Races:	0
65-74:	359	Caucasian:	638
75-84:	212	African American:	62
85+:	90	Native American/Native Alaskan:	1
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	844	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	266	Chinese:	2
Female:	578	Filipino:	16
Client Declined to Provide Information:	0	Japanese:	4
Total:	844	Korean:	1
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	653	Vietnamese:	2
Homebound:	6	Guamanian:	0
Lives Alone:	469	Hawaiian:	0
Institutionalized:	10	Samoan:	1
Suspected Victim of Elder Abuse/Exploitation:	20	Other Asian/Pacific Islander:	6
Limited English:	98	Race Unknown/Some Other Race:	111
Rural:	2	Client Declined to Provide Information:	0
Greatest Economic Need (Minority):	107	Total:	844
Greatest Economic Need (Non-Minority):	234		
Greatest Economic Need (Minority Status Unknow	/n): 17		
CLIENT ETHNICITY			
Hispanic/Latino:	111		

Fiscal Year: 2017-2018

Quarter: 2

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858 505-6533 AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: Manuel Hurtado Castro Provider Contact Phone: 858 565-8772 x205 Provider Contact Email: mhurtado@seniorlaw-sd.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUART by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	40	38	2	0
A2. Contracts/Warranties:	69	65	4	0
A3. Other Consumer/Finance:	27	27	0	0
EMPLOYMENT				
B1. Discrimination:	3	3	0	0
B2. Other Employment:	12	12	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	27	26	1	0
C2. Conservatorship:	9	9	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	9	9	0	0
D2. Medicare:	3	3	0	0
D3. Other Health/Community Based Care:	33	33	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	110	106	4	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	60	59	1	0
E3. Other Housing:	47	46	1	0
INCOME MAINTENANCE				
F1. Social Security:	26	26	0	0
F2. Supplemental Security Income (SSI):	16	16	0	0
F3. Pensions/Retiree Benefits:	5	5	0	0
F4. Other Income Maintenance:	6	6	0	0

Fiscal Year: 2017-2018

Quarter: 2

	23	rectitation rightig	a maopona	ence Services	or San Diego Aging	y anu m	dependence Service	es	
AAA Con	ntact Name: N	Marilyn Driscoll		AAA	Contact Phone: 8	58 505-6	533	AAA Contact Email: Mar	ilyn.driscoll@sdcounty.c
Pro	ovider Name:	Elder Law & Advoca	acy			Cour	nty(ies): San Diego		
Pro	ovider Contact N	Name: <i>Manuel Hurta</i>	do Castro	Provi	ider Contact Phone:	858 565	5-8772 x205	Provider Contact Email:	mhurtado@seniorlaw-so
NDIVIDUA	AL RIGHTS								
G1.	. Immigration/N	laturalization:		0		0	0	0	
G2.	. Elder Abuse/N	leglect/Exploitation:		49		47	2	0	
G3.	. Other Individu	ıal Rights:		52		52	0	0	
MISCELLA	ANEOUS								
H1.	. Estate Plannin	g/Wills/Trusts:		180		150	30	0	
H2.	. Advance Healt	th Care Directives (AH	ICD):	11		9	2	0	
H3.	. Financial Powe	ers of Attorney:		31		23	8	0	
H4.	. Other Miscella	neous:		19		19	0	0	
	TOTAL CA	SES OPENED IN QU	JARTER:	844	TOTAL CASES	CLOSE	D IN QUARTER BY O	CASE CLOSED CODE	
					TOTAL COUNSE AND ADVICE	L	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
						789	55	0	
	TOTAL E	STIMATED CASE W	ORK HOUR	S SPENT:	900				
				Į*	DUCATION ACTIVI	TIFS DA	ΤΔ		
			OTREACH.		DOCATION ACTIVI	IILO DA	WA .		
		TOTAL # OF SPECI	AL OUTRE	ACH ACTIVITIES	S IN THE QUARTE	R:	0		
тот	AL ESTIMATE	D # OF SPECIAL OU					0		
		INFORMATIO	N ON COM	MUNITY I FGAI	EDUCATION PRO	GRAMS	ACTIVITIES		
Date	e Locat		opic			geted Au		Est # of Est.	
Date		olicable)	оріс		rai	geted At	adichico	Participants Hours	
		lalupe Plaza E	Eldor Law Co	enior Legal Servi	ces, Sei	niors		26 4	

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores AAA Contact Phone: AAA Contact Email:

Provider Name: Elder Law & Advocacy County(ies): Imperial

Provider Contact Name: *Manuel A. Hurtado Castro* Provider Contact Phone: 760 439-2535 x205 Provider Contact Email: *mhurtado@seniorlaw-sd.*

Total Unduplicated Client Count for Quarter: 89

Total Cases Closed in Quarter: 89

Total Units of Service for Quarter (Unit=1 Hour): 151

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 25 Two or More Races: 65-74: 32 Caucasian: 75-84: African American: 19 2 85+: Native American/Native Alaskan: 13 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 89 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 41 Chinese: Female: 48 Filipino: Client Declined to Provide Information: Japanese: 0 Total: 89 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 23 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 43 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 43 Race Unknown/Some Other Race: 78 Client Declined to Provide Information: Rural: 84 0 Greatest Economic Need (Minority): Total: 34 89 Greatest Economic Need (Non-Minority): 5 Greatest Economic Need (Minority Status Unknown):

78

Fiscal Year: 2017-2018

Quarter: 2

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores AAA Contact Phone: AAA Contact Email:

Provider Name: Elder Law & Advocacy County(ies): Imperial

Provider Contact Name: *Manuel A. Hurtado Castro* Provider Contact Phone: 760 439-2535 x205 Provider Contact Email: *mhurtado@seniorlaw-sd.*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem C			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	2	1	1	0	
A2. Contracts/Warranties:	4	1	3	0	
A3. Other Consumer/Finance:	2	1	1	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	2	2	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	3	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	1	1	0	0	
D3. Other Health/Community Based Care:	5	4	1	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	3	1	2	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	7	4	0	
E3. Other Housing:	6	3	3	0	
INCOME MAINTENANCE					
F1. Social Security:	2	2	0	0	
F2. Supplemental Security Income (SSI):	5	5	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	8	3	5	0	

Fiscal Year: 2017-2018

Quarter: 2

			AAA Contact Phon	e:		AAA Contact E	mail:		
Provider N	lame: Elder Law & Adv	ocacy			Co	unty(ies): Imperial			
Provider Co	ontact Name: <i>Manuel A.</i>	Hurtado Castr	о	Provider Contact P	39-2535 x205	Provider Contact Email: mhurtado@seniorlaw-sd		: mhurtado@seniorlaw-sd.	
NDIVIDUAL RIGH	ITS								
G1. Immigr	ration/Naturalization:		0		0	0		0	<i>•</i>
G2. Elder A	buse/Neglect/Exploitation	n:	2		1	1		0	r
G3. Other I	Individual Rights:		1		1	0		0	r
MISCELLANEOUS	3								
H1. Estate	Planning/Wills/Trusts:		23		9	14		0	:
H2. Advanc	ce Health Care Directives	(AHCD):	4		2	2		0	<i>•</i>
H3. Financi	al Powers of Attorney:		2		0	2		0	r
H4. Other N	Miscellaneous:		3		2	1		0	r
	TAL CASES OPENED IN	QUARTER:	89	TOTAL CA	ASES CLOS	ED IN QUARTER BY (CASE CLOSED	CODE	-
TO						•			-
TO				TOTAL CO		TOTAL LIMITED	TOTAL LEGA		
тот		,		TOTAL CO AND AD	VICE	ADD. SERVICES	REPRESENTAT	ION	;
TO							REPRESENTAT		-
	OTAL ESTIMATED CASE		S SPENT:	AND AD	VICE	ADD. SERVICES	REPRESENTAT	ION	
		: WORK HOUR		AND AD	VICE 49	ADD. SERVICES 40	REPRESENTAT	ION	
		: WORK HOUR		AND AD	VICE 49	ADD. SERVICES 40	REPRESENTAT	ION	
	OTAL ESTIMATED CASE	WORK HOUR	COMMUNI	AND AD	VICE 49 CTIVITIES D	ADD. SERVICES 40	REPRESENTAT	ION	
тс	OTAL ESTIMATED CASE	OUTREACH/O	COMMUNI	143 TY EDUCATION A	CTIVITIES D	ADD. SERVICES 40 DATA	REPRESENTAT	ION	
тс	TOTAL # OF SPECIAL	OUTREACH/OUTREACH/OUTREACH AG	CTIVITY H	143 TY EDUCATION A	CTIVITIES DARTER:	ADD. SERVICES 40 DATA 0 0	REPRESENTAT	ION	
тс	TOTAL # OF SPECIAL	OUTREACH/OUTREACH/OUTREACH AG	CTIVITY H	143 TY EDUCATION A VITIES IN THE QUA OURS IN THE QUA	CTIVITIES DARTER:	ADD. SERVICES 40 DATA 0 0 0 IS/ACTIVITIES	REPRESENTAT	TON 0	
TOTAL EST	TOTAL # OF SPECIAL INFORMA Location	OUTREACH/O ECIAL OUTREACH AC OUTREACH AC TION ON COMI	ACH ACTIVITY H	AND AD 143 TY EDUCATION A VITIES IN THE QUA OURS IN THE QUA EGAL EDUCATION	CTIVITIES D ARTER: ARTER: I PROGRAM	ADD. SERVICES 40 DATA 0 0 0 IS/ACTIVITIES	Est # of E	TON 0	

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo AAA Contact Phone: 213 202-5622 AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek County(ies): Los Angeles City

Provider Contact Name: Maral Ishkanian Provider Contact Phone: 323 549-5817 Provider Contact Email: mIshkanian@bettzedek.or

Total Unduplicated Client Count for Quarter: 311

Total Cases Closed in Quarter: 267

Total Units of Service for Quarter (Unit=1 Hour): 2739

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 44 Two or More Races: 0 65-74: 88 Caucasian: 229 75-84: African American: 113 31 85+: Native American/Native Alaskan: 66 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 311 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 108 Chinese: Female: 199 Filipino: Client Declined to Provide Information: Japanese: Total: 311 Korean: Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 146 Vietnamese: 1 Homebound: Guamanian: 8 0 Lives Alone: Hawaiian: 152 0 Institutionalized: 3 Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 20 0 Limited English: Race Unknown/Some Other Race: 38 61 Client Declined to Provide Information: Rural: 0 3 Greatest Economic Need (Minority): Total: 55 311 Greatest Economic Need (Non-Minority): 101 Greatest Economic Need (Minority Status Unknown): 19

55

Fiscal Year: 2017-2018

Quarter: 2

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo AAA Contact Phone: 213 202-5622 AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek County(ies): Los Angeles City

Provider Contact Name: Maral Ishkanian Provider Contact Phone: 323 549-5817 Provider Contact Email: mlshkanian@bettzedek.or

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	le)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Cod				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	4	4	2	0		
A2. Contracts/Warranties:	2	1	0	0		
A3. Other Consumer/Finance:	9	4	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	4	2	0	2		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0		
C2. Conservatorship:	6	0	14	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	7	4	2	2		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	9	11	2	1		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	24	37	5	8		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	10	3	2		
E3. Other Housing:	3	3	0	0		
INCOME MAINTENANCE						
F1. Social Security:	4	5	0	0		
F2. Supplemental Security Income (SSI):	10	11	3	1		
F3. Pensions/Retiree Benefits:	0	1	0	0		
F4. Other Income Maintenance:	4	1	2	0		

Fiscal Year: 2017-2018

Quarter: 2

PSA: 25 AAA Name: City of Los Ang	eles-Department	of Aging			
AAA Contact Name: Francisco Guillermo	AAA	Contact Phone: 213 202	-5622	AAA Contact Email: frai	ncisco.guillermo@lacity.or
Provider Name: Bet Tzedek					
Provider Contact Name: Maral Ishkanian	Provider Contact Phone: 323 549-5817 Provider Contact Email:				mlshkanian@bettzedek.or
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	2	0	0	
G2. Elder Abuse/Neglect/Exploitation:	21	30	5	0	
G3. Other Individual Rights:	17	13	4	26	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	21	14	8	0	
H2. Advance Health Care Directives (AHCD):	7	1	9	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	8	10	0	1	
TOTAL CASES OPENED IN QUARTER:	167	TOTAL CASES CLOS	ED IN QUARTER BY (ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		165	59	43	
TOTAL ESTIMATED CASE WORK HOL	JRS SPENT:	2739			
OUTREAC	H/COMMUNITY E	DUCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL OUTF	EACH ACTIVITIE	S IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH	ACTIVITY HOUR	S IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUCA	TION PROGRAM	S IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL ED	DUCATION HOUR	S IN THE QUARTER:	0		

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Teresa Newton AAA Contact Phone: 707 995-4660 AAA Contact Email: tnewton@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California County(ies): Mendocino and Lake

Provider Contact Name: Angelica M. Millan Provider Contact Phone: 707 513-1023 Provider Contact Email: amillan@lsnc.net

Total Unduplicated Client Count for Quarter: 79

Total Cases Closed in Quarter: 104

Total Units of Service for Quarter (Unit=1 Hour): 486

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 23 Two or More Races: 0 65-74: 38 Caucasian: 68 75-84: African American: 14 0 85+: Native American/Native Alaskan: 4 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 79 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 29 Chinese: 0 Female: 50 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 79 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 52 Vietnamese: 0 Homebound: 5 Guamanian: 0 Lives Alone: Hawaiian: 39 0 Institutionalized: 2 Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 18 0 Limited English: 3 Race Unknown/Some Other Race: 4 Client Declined to Provide Information: Rural: 79 5 Greatest Economic Need (Minority): Total: 79 9 Greatest Economic Need (Non-Minority): 44 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 2

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Teresa Newton AAA Contact Phone: 707 995-4660 AAA Contact Email: tnewton@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California County(ies): Mendocino and Lake

Provider Contact Name: Angelica M. Millan Provider Contact Phone: 707 513-1023 Provider Contact Email: amillan@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	le)		ES CLOSED IN QUAR d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	6	0	0
A2. Contracts/Warranties:	1	2	1	0
A3. Other Consumer/Finance:	2	3	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	5	1	0
D2. Medicare:	2	0	1	1
D3. Other Health/Community Based Care:	0	0	3	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	40	44	8	6
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	2	0
E3. Other Housing:	5	6	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	4	4	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	0	0

Fiscal Year: 2017-2018

Quarter: 2

PSA: 26 AAA Name: AAA of Mendoci	no and Lake Cour	nties		
AAA Contact Name: Teresa Newton	AAA C	Contact Phone: 707 995-4660	AAA Cor	ntact Email: tnewton@dss.co.lake.ca.
Provider Name: Legal Services of Northern C	alifornia	County(ies): /	lendocino and Lal	re
Provider Contact Name: Angelica M. Millan	Provid	er Contact Phone: 707 513-1023	Provider	Contact Email: amillan@lsnc.net
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	5	4	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	2	0	0
TOTAL CASES OPENED IN QUARTER:	79	TOTAL CASES CLOSED IN QUAR	TER BY CASE CLO	OSED CODE
		TOTAL COUNSEL TOTAL LIM AND ADVICE ADD. SERV		LEGAL ENTATION
		79	17	8
TOTAL ESTIMATED CASE WORK HOU	RS SPENT:	469		
OUTREACH	H/COMMUNITY ED	UCATION ACTIVITIES DATA		
INFORM	ATION ON SPECIA	L OUTREACH ACTIVITIES		
Date Location Type of Out (If Applicable)	treach Activity	Groups Targeted By Outreach	Est # o People Reache	Hours

		INFORMATION ON SPECIAL OUTREAC	H ACTIVITIES	
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached
10/14/17	Lakeport	Tabling at Lake County Heroes of Health and Safety Fair	Low Income Person, Health Personnel	50
10/16, 12/1	Ukiah	continuum of Care Meetings	Homeless Service Providers and their consumers; law	20 3.
10/17/17	Ukiah	Flyers to Local Assistance Center	Community partners and persons affected by fire disasters	40 0.
10/31, 12/7	Ukiah, Lakeport, Fort Bragg	Mailed or Dropped Off Brochures to Various Community Partners; Mendo PD"s office, Self-Help, courts in Ukiah and Fort Bragg, Lake County Public Health	Low Income Persons & Seniors & court Users & Clinic Users	270 0.
11/29 12/2	Ukiah	CHIP-Poverty Action Team Meetings	Service Providers	10

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 17

Fiscal Year: 2017-2018

Quarter: 2

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Teresa Newton AAA Contact Phone: 707 995-4660 AAA Contact Email: tnewton@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California County(ies): Mendocino and Lake

Provider Contact Name: Angelica M. Millan Provider Contact Phone: 707 513-1023 Provider Contact Email: amillan@lsnc.net

0

0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid of Sonoma County County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707 542-6664 Provider Contact Email: rrubinoff@legalaidsc.com

Total Unduplicated Client Count for Quarter: 119

Total Cases Closed in Quarter: 148

Total Units of Service for Quarter (Unit=1 Hour): 766

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 45 Two or More Races: 0 65-74: 52 Caucasian: 107 75-84: African American: 20 5 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 119 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 45 Chinese: 3 Female: 74 Filipino: 0 Client Declined to Provide Information: 0 Japanese: Total: 119 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 33 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 45 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 19 0 Limited English: 9 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 13 0 Greatest Economic Need (Minority): Total: 15 119 Greatest Economic Need (Non-Minority): 44 Greatest Economic Need (Minority Status Unknown): 0

15

Fiscal Year: 2017-2018

Quarter: 2

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid of Sonoma County County County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707 542-6664 Provider Contact Email: rrubinoff@legalaidsc.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	2	0	3
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	8	12	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	3
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	13	7	5	0
C2. Conservatorship:	0	1	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	16
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	0	6
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	52	18	18	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	11	7	1	0
INCOME MAINTENANCE				
F1. Social Security:	2	1	0	0
F2. Supplemental Security Income (SSI):	0	1	0	10
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2017-2018

Quarter: 2

t Contact No	ime:			AAA	Contact Phone	e:		AAA Contact E	Email:	
Provider I	Name: Legal Aid of	Sonoma Coun	ty			Co	unty(ies): Sonoma			
Provider C	Contact Name: <i>Ronit I</i>	Rubinoff		Provi	der Contact Ph	none: 707 542-6664		Provider Contact Email: rrubinoff@legalaidsc.co		
/IDUAL RIGI	HTS									
G1. Immig	ration/Naturalization:			0		0	0		0	
G2. Elder	Abuse/Neglect/Exploita	ation:		21		14	4		0	
G3. Other	Individual Rights:			0		0	0		0	
ELLANEOU	S									
H1. Estate	Planning/Wills/Trusts:	:		7		6	5		0	
H2. Advan	ce Health Care Directiv	ves (AHCD):		2		2	1		0	
H3. Financ	cial Powers of Attorney	<i>'</i> :		0		0	0		0	
H4. Other	Miscellaneous:			1		4	0		0	
ТО	TAL CASES OPENED	D IN QUARTER	: [119	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOSED	CODE	
			,		TOTAL COL	-	TOTAL LIMITED	TOTAL LEGA		
					AND AD	/ICE	ADD. SERVICES	REPRESENTA	TION	
										
						75	35		38	
т	OTAL ESTIMATED CA	ASE WORK HO	URS SP	PENT:	737	75	35		38	
т	OTAL ESTIMATED CA			Į#	737				38	
T	OTAL ESTIMATED CA	OUTREA	CH/COM	IMUNITY E		CTIVITIES (DATA		38	
T(COTAL ESTIMATED CA	OUTREAC	CH/COM	IMUNITY EI	DUCATION AC	CTIVITIES (DATA	,	38 Est.	
		OUTREA	CH/COM	IMUNITY EI	DUCATION AC	CTIVITIES (DATA IES argeted By	Est#of E		
Date	Location (If Applicable)	OUTREAC INFOR	CH/COM MATION outreach	IMUNITY EI ON SPECI	DUCATION AC	H ACTIVITIES I	DATA IES argeted By	Est # of E People H Reached	Est. Hours	
Date 10/14/17	Location (If Applicable)	INFORI Type of O	CH/COM MATION outreach	IMUNITY EI ON SPECI Activity DIE (LAC?FEI	AL OUTREAC	H ACTIVITIES II Groups To Outreach	DATA IES argeted By	Est # of E People F Reached	Est. Hours	
Date 10/14/17 11/25/17	Location (If Applicable)	INFOR Type of O	MATION Dutreach onal Tab	ON SPECI Activity DIE (LAC?FEN	AL OUTREAC MA Center)	Groups To Outreach Fire Victir	DATA IES argeted By ms	Est # of E People H Reached	Est. Hours	
Date 10/14/17	Location (If Applicable)	INFOR Type of O	MATION outreach onal Tab onal Tab	ON SPECI Activity DIE (LAC?FEN	AL OUTREAC	Groups To Outreach Fire Victir	DATA IES argeted By	Est # of E People F Reached	Est. Hours	
Date 10/14/17 11/25/17	Location (If Applicable) Santa Rosa Santa Rosa	INFORI Type of O Informati Informati Little Woore: legal	MATION Onal Tab onal Tab onal Tab ons 0 me rights own Esta	ON SPECI Activity DIE (LAC?FEN	MA Center) MA Center) Mark residents	Groups To Outreach Fire Victir Fire Victir Elder MH	DATA IES argeted By ms	Est # of E People H Reached	Est. Hours	
Date 10/14/17 11/25/17 11/28/17	Location (If Applicable) Santa Rosa Santa Rosa Petaluma	INFORI Type of O Informati Informati Little Woo re: legal Coddingtoresidents	MATION onal Tab onal Tab ods 0 me rights own Esta	IMUNITY EI ON SPECI Activity DIe (LAC?FEI DIe (LAC/FEI D	MA Center) MA Center) Mark residents	Groups To Outreach Fire Victir Fire Victir Elder MH	DATA IES argeted By ms ms Park Residents	Est # of People Reached 100 40 50	Est. Hours	

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INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

Fiscal Year: 2017-2018

Quarter: 2

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid of Sonoma County County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707 542-6664 Provider Contact Email: rrubinoff@legalaidsc.com

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
10/21/17	Santa Rosa	Roseland Community Forum for Fire	Fire Victims	70 2.5
11/27/17	Santa Rosa	Christ Church United Methodist - presentation for Fire Victims	Fire Victims	100 2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 5

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Phone: AAA Contact Email:

Provider Name: Bay Area Legal Aid

Provider Contact Name: kristi Lesnewich Provider Contact Phone: 707 259-0579 Provider Contact Email: klesnewich@baylegal.org

County(ies): Napa

Total Unduplicated Client Count for Quarter: 45

Total Cases Closed in Quarter: 29

Total Units of Service for Quarter (Unit=1 Hour): 235

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 6 60-64: Two or More Races: 65-74: Caucasian: 22 41 75-84: African American: 14 1 85+: 3 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 45 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 24 Chinese: 0 Female: 21 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 45 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 23 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 18 0 Institutionalized: Samoan: 11 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): 3 Total: 45 Greatest Economic Need (Non-Minority): 17 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 2

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Email:

Provider Name: Bay Area Legal Aid

County(ies): Napa

Provider Contact Name: kristi Lesnewich Provider Contact Phone: 707 259-0579 Provider Contact Email: klesnewich@baylegal.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	1	1	0
A2. Contracts/Warranties:	1	2	1	0
A3. Other Consumer/Finance:	0	0	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	6	2	1	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	2	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	1	0	0
F2. Supplemental Security Income (SSI):	2	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2017-2018

Quarter: 2

PSA: 28	AAA Name: Na	pa and Solan	o County AAA								
AAA Contact Nam	ne:		A	AAA Contact Email: County(ies): Napa Provider Contact Phone: 707 259-0579 Provider Contact Email: klesnewich@baylegal.org 0							
Provider Na	er Name: Bay Area Legal Aid er Contact Name: kristi Lesnewich Provider Contact Phone: 707 259-0579 Provider Contact Email: kless BIGHTS migration/Naturalization: of a Do O										
Provider Co	ntact Name: <i>kristi Les</i>	snewich	Pr	rovide	er Contact Pl	hone: 707 2	59-0579		Provider Co	ntact Email:	klesnewich@baylegal.org
INDIVIDUAL RIGH	TS										
G1. Immigra	ation/Naturalization:		0			0		0		0	
G2. Elder Ab	ouse/Neglect/Exploitation	on:	4			2		1		1	
G3. Other Ir	ndividual Rights:		0			0		0		0	
MISCELLANEOUS											
H1. Estate P	Planning/Wills/Trusts:		18			3		5		0	
H2. Advance	e Health Care Directives	(AHCD):	1			0		0		0	
H3. Financia	al Powers of Attorney:		0			0		0		0	
H4. Other M	liscellaneous:		5			2		1		0	
тот	AL CASES OPENED I	N QUARTER:	45		TOTAL CA	SES CLOS	ED IN QUAI	RTER BY C	ASE CLOSE	ED CODE	
						15		12		2	
то	TAL ESTIMATED CAS	E WORK HOU	IRS SPENT:		231						
		OUTREACH	H/COMMUNITY	/ EDI	UCATION AC	CTIVITIES D	ATA				
		INFORM	ATION ON SPE	ECIA	L OUTREAC	H ACTIVITI	ES				
Date		Type of Out	treach Activity				argeted By		People		
12/20/2017		Lunch and	Learn; Bay Leg	al Se	ervices	Low Incor	me Seniors		25	4	
	TOTAL # OF SF	PECIAL OUTR	EACH ACTIVIT	TIES	IN THE QUA	RTER:	1				
TOTAL ESTI	MATED # OF SPECIAL	L OUTREACH	ACTIVITY HOL	JRS	IN THE QUA	RTER:	4				
TOTAL	. # OF COMMUNITY LI	EGAL EDUCA	TION PROGRA	AMS	IN THE QUA	RTER:	0				
							0				

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano County

Provider Contact Name: Oliver Ehlinger, Managing Attorn Provider Contact Phone: 707 643-0054 (Oliver Ehlin Provider Contact Email: oehlinger@lsne.net / agre

Total Unduplicated Client Count for Quarter: 87

Total Cases Closed in Quarter: 113

Total Units of Service for Quarter (Unit=1 Hour): 656

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 38 Two or More Races: 0 65-74: 34 Caucasian: 40 75-84: African American: 13 27 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 87 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 35 Chinese: Female: 52 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 87 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 58 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 16 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 5 Race Unknown/Some Other Race: Limited English: 11 4 Client Declined to Provide Information: Rural: 0 6 Greatest Economic Need (Minority): Total: 87 37 Greatest Economic Need (Non-Minority): 28 Greatest Economic Need (Minority Status Unknown): 0

10

Fiscal Year: 2017-2018

Quarter: 2

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano County

Provider Contact Name: Oliver Ehlinger, Managing Attorn Provider Contact Phone: 707 643-0054 (Oliver Ehlin Provider Contact Email: oehlinger@Isne.net / agre

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		ES CLOSED IN QUART by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	1	4	2
A2. Contracts/Warranties:	2	1	1	0
A3. Other Consumer/Finance:	3	2	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	6	1	0
D2. Medicare:	2	3	0	0
D3. Other Health/Community Based Care:	2	2	1	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	50	41	14	7
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	1	4	1
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	6	6	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	2	0

Fiscal Year: 2017-2018

Quarter: 2

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Contact Name: Oliver Ehlinger, Managing Attorn Provider Contact Phone: 707 643-0054 (Oliver Ehlin Provider Contact Email: oehlinger@lsne.net / agre

County(ies): Solano County

Fronder Contact Name. Onver Eminger, wan	laging Allom	FIOVIG	del Contact Friorie. 707 6	43-0034 (Oliver Ellilli	Flovider Contact Email.
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	7		1	4	0
G2. Elder Abuse/Neglect/Exploitation:	0		0	0	0
G3. Other Individual Rights:	1		0	1	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	0		0	0	0
H2. Advance Health Care Directives (AHCD):	0		0	0	0
H3. Financial Powers of Attorney:	0		0	0	0
H4. Other Miscellaneous:	2		2	1	0
TOTAL CASES OPENED IN QUARTER	₹: 8:	7	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			68	34	11
TOTAL ESTIMATED CASE WORK HO	OURS SPENT:		569		

Provider Name: Legal Services of Northern California

		OUTREACH/COMMUNITY EDUCATION AG	CTIVITIES DATA		
		INFORMATION ON SPECIAL OUTREAC	CH ACTIVITIES		
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach		st. lours
10/11/17	Suisun City	Suisun Senior Center - Senior Legal Clinic	seniors	3	2
10/16/17	Suisun City	Suisun Library - Senior Legal Clinic	Seniors	4	2
10/17/17	Fairfield	Solano County Resource Fair	Solano	15	3
11/1/17	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	5	2
11/8/17	Suisun City	Suisun Senior Center - Senior Legal Clinic	Seniors	3	2
11/14/17	Dixon - day 1	North Bay Veterans Stand Down	Veterans	25	10
11/15/17	Dixon - day 2	North Bay Veterans Stand Down	Veterans	14	8
11/16/17	Dixon - day 3	North Bay Veterans Stand Down	Veterans	12	5
11/18/17	Fairfield	Naturalization Clinic	Solano	8	10
11/21/17	Solano County	Clean Slate Clinic	Solano	45	8

Fiscal Year: 2017-2018

Quarter: 2

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano County

Provider Contact Name: Oliver Ehlinger, Managing Attorn Provider Contact Phone: 707 643-0054 (Oliver Ehlin Provider Contact Email: oehlinger@lsne.net / agre

12/6/17	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	4	2
12/11/17	Solano County	Tenants' Rights Presentation	Veteran's Network	9	2
12/13/17	Suisun City	Suisun Senior Center - Senior Legal Clinic	Seniors	2	2
12/14/17	Dixon	Know Your Rights Presentation	Dixon Migrants	15	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 14

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 60

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est Participants He	·
10/6/17	Solano County	Senior Coalition Meeting	Senior Coalition	12	
10/23/17	Vacaville	Fair Housing Roundtable Training	Solano Advocates	20	
12/12/17	Suisun City	Solano Resources Connect - Coordinated Entry Meeting	Solano Advocates	10	
12/1/17	Solano County	Senior Coalition Meeting	Senior Coalition	12	
12/15/17	Oakland	fines and Fees Coalition Meeting	Bay Area Advocates	20	
Bi-weekly	LSNC Office	Tenants' Right & Responsibilities Clinic (eight clinics held)	Solano Tenants	16	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 27

Fiscal Year: 2017-2018

Quarter: 2

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn AAA Contact Phone: 530 642-4833 AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado County

Provider Contact Name: Michelle Ward Provider Contact Phone: 530 621-6154 Provider Contact Email: michelle.ward@edcgov.u

Total Unduplicated Client Count for Quarter: 359

Total Cases Closed in Quarter: 707

Total Units of Service for Quarter (Unit=1 Hour): 1566

CLIENT CH		OR UNDUPLICATED CLIENTS ED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	47	Two or More Races:	11
65-74:	159	Caucasian:	330
75-84:	109	African American:	0
85+:	35	Native American/Native Alaskan:	1
Client Declined to Provide Information:	9	Asian/Pacific Islander	
Total:	359	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	147	Chinese:	0
Female:	212	Filipino:	0
Client Declined to Provide Information:	0	Japanese:	1
Total:	359	Korean:	0
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	32	Vietnamese:	0
Homebound:	1	Guamanian:	0
Lives Alone:	116	Hawaiian:	0
Institutionalized:	1	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	2	Other Asian/Pacific Islander:	1
Limited English:	0	Race Unknown/Some Other Race:	13
Rural:	359	Client Declined to Provide Information:	2
Greatest Economic Need (Minority):	2	Total:	359
Greatest Economic Need (Non-Minority):	100		
Greatest Economic Need (Minority Status Unknow	vn): 0		
CLIENT ETHNICITY			
Hispanic/Latino:	3		

Fiscal Year: 2017-2018

Quarter: 2

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn AAA Contact Phone: 530 642-4833 AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado County

Provider Contact Name: *Michelle Ward* Provider Contact Phone: 530 621-6154 Provider Contact Email: *michelle.ward@edcgov.u*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE	<u>.</u>				
A1. Bankruptcy/Debt Collection:	0	0	0	0	
A2. Contracts/Warranties:	2	2	0	0	
A3. Other Consumer/Finance:	84	84	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	1	1	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	4	0	0	
C2. Conservatorship:	1	1	0	0	
C3. Other Family:	11	11	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	6	6	0	0	
D2. Medicare:	1	1	0	0	
D3. Other Health/Community Based Care:	4	4	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	19	18	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	4	0	0	
E3. Other Housing:	30	19	0	0	
INCOME MAINTENANCE					
F1. Social Security:	2	2	0	0	
F2. Supplemental Security Income (SSI):	1	1	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	2	2	0	0	

Fiscal Year: 2017-2018

Quarter: 2

A Contact Na	ame: Yasmin Hichborn		AAA	Contact Phone: 530 64	2-4833	AAA Contact Email: yas	min.hichborn@edcgov.u	
Provider Name: Senior Legal Services				County(ies): El Dorado County				
Provider C	Contact Name: <i>Michelle V</i>	Vard	Prov	vider Contact Phone: 530	621-6154	Provider Contact Email: michelle.ward@edcgov		
VIDUAL RIG	HTS							
G1. Immig	gration/Naturalization:		0	0	0	0		
G2. Elder	Abuse/Neglect/Exploitation	n:	7	4	0	0		
G3. Other	Individual Rights:		5	5	0	0		
ELLANEOU	JS							
H1. Estate	e Planning/Wills/Trusts:		322	208	0	0		
H2. Advar	nce Health Care Directives ((AHCD):	237	153	0	0		
H3. Financ	cial Powers of Attorney:		234	154	0	0		
H4. Other	Miscellaneous:		23	23	0	0		
то	OTAL CASES OPENED IN	QUARTER:	1000	TOTAL CASES CLO	SED IN QUARTER BY	CASE CLOSED CODE		
		,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION		
				707				
-	OTAL ESTIMATED CASE	WORK HOURS	CDENT.	1548	,	,		
	OTAL ESTIMATED CASE		įr.	DUCATION ACTIVITIES	DATA			
		OUTREACH/C	OMMUNITY	DUCATION ACTIVITIES	DATA			
	TOTAL # OF SPE	ECIAL OUTREA	CH ACTIVITIE	_				
TOTAL ES				S IN THE QUARTER:	0			
TOTAL ES	TIMATED # OF SPECIAL	OUTREACH AC	TIVITY HOUR	S IN THE QUARTER:	0			
TOTAL ES	TIMATED # OF SPECIAL	OUTREACH AC	TIVITY HOUR	S IN THE QUARTER:	0	Est # of Est.		
	TIMATED # OF SPECIAL INFORMA	OUTREACH AC	TIVITY HOUR	S IN THE QUARTER:	0 0 MS/ACTIVITIES	Est # of Est. Participants Hours		
	TIMATED # OF SPECIAL INFORMATED	OUTREACH ACTION ON COMM	TIVITY HOUR	S IN THE QUARTER: S IN THE QUARTER: C L EDUCATION PROGRA	0 0 MS/ACTIVITIES			
Date	INFORMA Location (If Applicable)	OUTREACH ACTION ON COMM Topic Senior Legal S	TIVITY HOUR IUNITY LEGA Gervices and He	S IN THE QUARTER: S IN THE QUARTER: C L EDUCATION PROGRA	0 0 MS/ACTIVITIES	Participants Hours		
Date 10/09/17	INFORMA Location (If Applicable) Tahoe Senior Center Cameron Park	TON ON COMM Topic Senior Legal S Directives Seniors Legal	TIVITY HOUR IUNITY LEGA Gervices and He	ES IN THE QUARTER: ES IN THE QUARTER: L EDUCATION PROGRA Targeted Ealth Care Seniors Seniors	0 0 MS/ACTIVITIES	Participants Hours 35 8		

4

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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209 525-4612 AAA Contact Email: lowl@stancounty.com

Provider Name: Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: 209 577-3814 Provider Contact Email: seniorsjoyce@gmail.com

Total Unduplicated Client Count for Quarter: 114

Total Cases Closed in Quarter: 128

Total Units of Service for Quarter (Unit=1 Hour): 451

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 21 Two or More Races: 0 65-74: 44 Caucasian: 105 75-84: African American: 30 6 85+: Native American/Native Alaskan: 19 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 114 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 39 Chinese: Female: 75 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 114 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 6 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 40 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 28 0 Limited English: 3 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 1 114 Greatest Economic Need (Non-Minority): 36 Greatest Economic Need (Minority Status Unknown): 0

23

Fiscal Year: 2017-2018

Quarter: 2

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209 525-4612 AAA Contact Email: lowl@stancounty.com

Provider Name: Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: 209 577-3814 Provider Contact Email: seniorsjoyce@gmail.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:		2	2	0	0		
A2. Contracts/Warranties:		6	9	3	0		
A3. Other Consumer/Finance:		11	16	2	0		
EMPLOYMENT							
B1. Discrimination:		0	0	0	0		
B2. Other Employment:		0	0	0	0		
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		1	1	0	0		
C2. Conservatorship:		1	3	0	0		
C3. Other Family:		0	0	0	0		
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:		2	1	1	0		
D2. Medicare:		0	0	1	0		
D3. Other Health/Community Based Care:		1	1	0	0		
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):		4	3	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		1	1	0	0		
E3. Other Housing:		5	1	2	0		
INCOME MAINTENANCE							
F1. Social Security:		3	2	0	0		
F2. Supplemental Security Income (SSI):		0	0	0	0		
F3. Pensions/Retiree Benefits:		0	0	0	0		
F4. Other Income Maintenance:		1	6	0	0		

Fiscal Year: 2017-2018

Quarter: 2

	ame: Linda Lowe		AAA	Contact Phone	209 525	-4612	AAA Contact	Email: <i>Iow</i>	@stancounty.com
Provider l	Name: Senior Advocacy	/ Network			Co	unty(ies): <i>Stanislaus</i>			
Provider C	Contact Name: Joyce Gar	ndelman	Prov	ider Contact Ph	none: 209 5	77-3814	Provider Conf	act Email:	seniorsjoyce@gmail.co
IVIDUAL RIG	HTS								
G1. Immig	gration/Naturalization:		1		1	0		0	
G2. Elder	Abuse/Neglect/Exploitation	n:	26		9	4		3	
G3. Other	Individual Rights:		0		0	2		0	
CELLANEOU	IS								
H1. Estate	Planning/Wills/Trusts:		12		7	5		0	
H2. Advan	ce Health Care Directives ((AHCD):	3		2	0		0	
H3. Financ	cial Powers of Attorney:		19		13	6		0	
H4. Other	Miscellaneous:		15		20	1		0	
то	TAL CASES OPENED IN	QUARTER:	114	TOTAL CA	SES CLOS	ED IN QUARTER BY O	ASE CLOSE	CODE	
				TOTAL COL		TOTAL LIMITED	TOTAL LEG		
				AND AD\		ADD. SERVICES	REPRESENTA	TION	
					98	27	J	3	
T	OTAL ESTIMATED CASE	WORK HOUR	S SPENT:	396					
		OUTREACH/0	COMMUNITY E	DUCATION AC	TIVITIES D	ATA			
		INFORMAT	ION ON SPEC	IAL OUTREAC	H ACTIVITI	FS			
Date	Location	Type of Outre			Groups Ta		Est # of	Est.	
Bato	(If Applicable)	Type of Guile	aon riouvity		Outreach	ngotou by		Hours	
10/20/17	Modesto Centre Plaza	Healthy Aging	and Fall Preve	ntion Summit	Seniors		200	5.5	
	Modesto Centre Plaza Modesto	Healthy Aging		ntion Summit	Seniors Seniors		200	5.5	
10/11/17	Modesto		eting	ntion Summit	Seniors				
	-	DA - MDT Me	eting eting	ntion Summit	· i		12	2	
10/11/17 11/8/17	Modesto Modesto	DA - MDT Me	eting eting eting director and Jef		Seniors Seniors	fficials	12 12	2	
10/11/17 11/8/17 12/13/17	Modesto Modesto Modesto Modesto	DA - MDT Me DA - MDT Me DA- MDT Mee Meet w/CMS Medicare Rec	eting eting eting director and Jef	f Denham re	Seniors Seniors Seniors Elected O		12 12 10	2 2 2	
10/11/17 11/8/17 12/13/17 11/20/17	Modesto Modesto Modesto Modesto Modesto TOTAL # OF SPE	DA - MDT Med DA - MDT Med DA - MDT Med Meet w/CMS Medicare Reg	eting eting eting director and Jef change	f Denham re	Seniors Seniors Seniors Elected O	fficials 5	12 12 10	2 2 2	
10/11/17 11/8/17 12/13/17 11/20/17	Modesto Modesto Modesto Modesto	DA - MDT Med DA - MDT Med DA - MDT Med Meet w/CMS Medicare Reg	eting eting eting director and Jef change	f Denham re	Seniors Seniors Seniors Elected O		12 12 10	2 2 2	
10/11/17 11/8/17 12/13/17 11/20/17	Modesto Modesto Modesto Modesto TOTAL # OF SPECIAL	DA - MDT Me DA - MDT Me DA- MDT Me Meet w/CMS Medicare Rec ECIAL OUTREA OUTREACH AG	eting eting eting director and Jef change	f Denham re S IN THE QUA S IN THE QUA	Seniors Seniors Seniors Elected O RTER:	5 15	12 12 10	2 2 2	
10/11/17 11/8/17 12/13/17 11/20/17	Modesto Modesto Modesto Modesto TOTAL # OF SPECIAL	DA - MDT Me DA - MDT Me DA- MDT Me Meet w/CMS Medicare Rec ECIAL OUTREA OUTREACH AG	eting eting eting director and Jef change ACH ACTIVITIE	f Denham re S IN THE QUA S IN THE QUA	Seniors Seniors Seniors Elected O RTER:	5 15 IS/ACTIVITIES	12 12 10	2 2 2 3	

Fiscal Year: 2017-2018

Quarter: 2

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209 525-4612 AAA Contact Email: lowl@stancounty.com

Provider Name: Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: 209 577-3814 Provider Contact Email: seniorsjoyce@gmail.com

11/17-11/1 250 40

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 40

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 31 AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima AAA Contact Phone: 209 385-3000 x5699 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: Paul C. Mullen Provider Contact Phone: 559 570-1224 direct Fresno Provider Contact Email: pmullen@centralcallegal.

Total Unduplicated Client Count for Quarter: 48

Total Cases Closed in Quarter: 72

Total Units of Service for Quarter (Unit=1 Hour): 615

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 9 Two or More Races: 65-74: 19 Caucasian: 17 75-84: African American: 18 6 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 48 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 13 Chinese: 0 Female: 35 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 48 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 6 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 8 Race Unknown/Some Other Race: 22 Client Declined to Provide Information: Rural: 0 3 Greatest Economic Need (Minority): Total: 25 48 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

21

Fiscal Year: 2017-2018

Quarter: 2

PSA: 31 AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima AAA Contact Phone: 209 385-3000 x5699 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: Paul C. Mullen Provider Contact Phone: 559 570-1224 direct Fresno Provider Contact Email: pmullen@centralcallegal.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	le)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	1	1	0	0	
A2. Contracts/Warranties:	2	2	0	0	
A3. Other Consumer/Finance:	1	1	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	2	2	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	16	14	2	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	0	6	1	
E3. Other Housing:	0	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	0	0	0	0	
F2. Supplemental Security Income (SSI):	1	1	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	0	0	0	0	

Fiscal Year: 2017-2018

Quarter: 2

arter: 2						
PSA: 31 AAA Name: Merced	County Area Agen					
AAA Contact Name: Jaz Chima		AAA Contact Ph			AAA Contact Email: jch	nima@hsa.co.merced.ca
Provider Name: Central California Le				unty(ies): Merced		
Provider Contact Name: Paul C. Muller	1	Provider Contac	t Phone: 559 5	70-1224 direct Fresno	Provider Contact Email	: pmullen@centralcalle
DIVIDUAL RIGHTS						
G1. Immigration/Naturalization:		0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:		1	0	1	0	
G3. Other Individual Rights:		0	0	0	0	
SCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	1	5	3	12	0	
H2. Advance Health Care Directives (AHC	CD): 2	4	1	23	0	
H3. Financial Powers of Attorney:		0	0	0	0	
H4. Other Miscellaneous:		0	0	0	0	
TOTAL CASES OPENED IN QUA	ARTER:	72 TOTAL	CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE	
	r		COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
		AND	ADVICE	ADD. SERVICES	REPRESENTATION	-
TOTAL ESTIMATED CASE WO	JTREACH/COMMU	,	ACTIVITIES [)ATA		
	INFORMATION ON	SPECIAL OUTRE	ACH ACTIVITI	ES		
Date Location Ty (If Applicable)	pe of Outreach Acti	vity	Groups Ta Outreach	argeted By	Est # of Est. People Hours Reached	
10/26/2017 Los Banos Community Center	enior Tax and Estate	legal Clinic	Merced C	ounty Seniors	2 8	
11/14/2017 Gustine, CA Se	enior ID Theft and S	cams (Part 1)	Merced C	ounty Rural Seniors	35 16	
12/12/2017 Gustine, CA Se	enior ID Theft and S	cams (Part 2)	Merced C	ounty Rural Seniors	10 16	
TOTAL # OF SPECIAL OUT				3 40		
INFORMATION	ON COMMUNITY	LEGAL EDUCATI	ON PROGRAM	IS/ACTIVITIES		
Date Location To (If Applicable)	pic		Targeted /	Audience	Est # of Est. Participants Hours	
	enior ID Theft, Tax S anning Legal Clinic	Scams & Estate	Merced C	ounty Seniors	6 8	

Fiscal Year: 2017-2018

Quarter: 2

PSA: 31 AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima AAA Contact Phone: 209 385-3000 x5699 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: Paul C. Mullen Provider Contact Phone: 559 570-1224 direct Fresno Provider Contact Email: pmullen@centralcallegal.

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips AAA Contact Phone: 831 796-3530 AAA Contact Email: murrayphillipsk@comonterey

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831 899-0492 Provider Contact Email: kellie@lssmc.net

Total Unduplicated Client Count for Quarter: 437

Total Cases Closed in Quarter: 396

Total Units of Service for Quarter (Unit=1 Hour): 1725

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 95 Two or More Races: 65-74: 171 Caucasian: 353 75-84: African American: 118 22 85+: Native American/Native Alaskan: 53 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 437 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 145 Chinese: Female: 292 Filipino: Client Declined to Provide Information: 0 Japanese: 3 Total: 437 Korean: 6 Laotian: 1 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 14 4 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 147 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 16 4 Limited English: 200 Race Unknown/Some Other Race: 25 Client Declined to Provide Information: Rural: 212 0 Greatest Economic Need (Minority): Total: 13 437 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

93

Fiscal Year: 2017-2018

Quarter: 2

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips AAA Contact Phone: 831 796-3530 AAA Contact Email: murrayphillipsk@comonterey

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831 899-0492 Provider Contact Email: kellie@lssmc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	e)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	11	9	1	0	
A2. Contracts/Warranties:	18	10	5	0	
A3. Other Consumer/Finance:	38	51	14	3	
EMPLOYMENT					
B1. Discrimination:	1	1	0	0	
B2. Other Employment:	4	4	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	9	8	0	0	
C2. Conservatorship:	11	9	0	0	
C3. Other Family:	5	6	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	8	5	3	0	
D2. Medicare:	5	4	1	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	58	38	10	2	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	19	17	2	0	
E3. Other Housing:	10	8	1	0	
INCOME MAINTENANCE					
F1. Social Security:	14	11	2	1	
F2. Supplemental Security Income (SSI):	4	9	1	0	
F3. Pensions/Retiree Benefits:	3	0	0	0	
F4. Other Income Maintenance:	5	1	3	0	

Fiscal Year: 2017-2018

Quarter: 2

PSA: 32 AAA Name: Monterey County Area Agency on Aging AAA Contact Phone: 831 796-3530 AAA Contact Name: Kathleen Murray-Phillips AAA Contact Email: murrayphillipsk@comonterey Provider Name: Legal Services for Seniors County(ies): Monterey Provider Contact Phone: 831 899-0492 Provider Contact Email: kellie@lssmc.net Provider Contact Name: Kellie D. Morgantini **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: 2 1 1 0 4 4 G2. Elder Abuse/Neglect/Exploitation: 13 1 6 G3. Other Individual Rights: 6 0 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 27 89 46 0 7 H2. Advance Health Care Directives (AHCD): 27 15 0 6 H3. Financial Powers of Attorney: 18 11 0 H4. Other Miscellaneous: 59 24 3 0 **TOTAL CASES OPENED IN QUARTER:** TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE 437 TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL REPRESENTATION AND ADVICE ADD. SERVICES 290 99 TOTAL ESTIMATED CASE WORK HOURS SPENT.

TOTAL ESTIMATED CASE WORK HOOKS SPENT. 1392	
OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA	
INFORMATION ON SPECIAL OUTREACH ACTIVITIES	
INFORMATION ON SPECIAL OUTREACH ACTIVITIES	

		INFORMATION ON SPECIAL OUTREA	CH ACTIVITIES	
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached
10/19/2017	Oldemeyer Center, Seaside	Section 8 Housing sign up education	Eligible low-income subsidized- eligible housing seniors	25 100
10/26/2017	Oldemeyer Center, Seaside	Section 8 Housing sign up education	Eligible low-income subsidized- eligible housing seniors	26 100
10/30/2017	Oldemeyer Center, Seaside	Section 8 Housing sign up education	Eligible low-income subsidized- eligible housing seniors	4 8
10/31/2017	Pacific Grove City Hall Council	Pacific Grove CDBG Legal Services for Seniors general presentation	eligible Pacific Grove low-income subsidized-eligible housing	12 24
11/15/2017	Corral de Tierra Country Club, Monterey-Salinas highway	General Legal Services for Seniors education	New Legal Services for Seniors friends, potential donors	175 35
11/20/2017	Library Board	Salinas CA	Library Board	12 3
12/18/2017	San Francisco	General Legal Services for Seniors info	elder Abuse Professionals	7 12

Fiscal Year: 2017-2018

Quarter: 2

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips AAA Contact Phone: 831 796-3530 AAA Contact Email: murrayphillipsk@comonterey

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831 899-0492 Provider Contact Email: kellie@/ssmc.net

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 282

	INFORMAT	FION ON COMMUNITY LEGAL EDUCATION	PROGRAMS/ACTIVITIES		
Date	Location (If Applicable)	Торіс	Targeted Audience	Est # of Participants	Est. Hour
10/16/2017	CSUMB Pre-Law Class	Preparation for Legal Advocates intern	CSUMB students	15	
10/31/2017	Legal Services for Seniors Seaside Office	AAA site visit	AAA auditor	2	
11/2/2017	Hollister	Tri-County Real Estate Fraud Round Table	County gov't, non-profits and interested professionals	35	
11/8/2017	Monterey	Senior Round Table	Senior Community Social Providers	60	
11/3/2017	CSUMB	SCUMB Intern Recruitment Fair	Potential Legal Services for Seniors interns	12	
11/29/2017	Salinas Courthouse Conference Center	Stand-down 2018 planning session	Stand-down agency participants	9	
12/18/2017	Salinas, CA	legal Services for Seniors general information - planning session	"Active Seniors" social group	3	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 51

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661 868-0938 AAA Contact Email: olivam@kerncounty.com

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661 334-4669 Provider Contact Email: dmelton@gblas.org

Total Unduplicated Client Count for Quarter: 101

Total Cases Closed in Quarter: 114

Total Units of Service for Quarter (Unit=1 Hour): 971

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 32 Two or More Races: 0 65-74: 47 Caucasian: 76 75-84: African American: 20 15 85+: 2 Native American/Native Alaskan: 3 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 101 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 45 Chinese: 0 Female: 56 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 101 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 50 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 60 0 Institutionalized: Samoan: 1 0 4 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 2 Limited English: 18 Race Unknown/Some Other Race: 5 Client Declined to Provide Information: Rural: 23 0 Greatest Economic Need (Minority): Total: 46 101 Greatest Economic Need (Non-Minority): 29 Greatest Economic Need (Minority Status Unknown): 0

37

Fiscal Year: 2017-2018

Quarter: 2

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661 868-0938 AAA Contact Email: olivam@kerncounty.com

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661 334-4669 Provider Contact Email: dmelton@gblas.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE	_				
A1. Bankruptcy/Debt Collection:	17	13	2	0	
A2. Contracts/Warranties:	3	4	0	0	
A3. Other Consumer/Finance:	4	4	1	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	2	2	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	1	0	0	1	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	27	24	7	5	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	3	1	0	
E3. Other Housing:	7	7	2	1	
INCOME MAINTENANCE					
F1. Social Security:	10	8	4	0	
F2. Supplemental Security Income (SSI):	6	2	2	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	1	1	0	0	

Fiscal Year: 2017-2018

Quarter: 2

PSA: 33	AAA Name: Kerr	n County Agin	g & Adult Servic	es					
AAA Contact Nan	ne: <i>Mayte Olivas</i>		AAA (Contact Phone	e: 661 868	-0938	AAA Contact Er	mail: olivam@kerncounty.com	
Provider N	ame: Greater Bakersfi	eld Legal Assi	stance, Inc.		Co	unty(ies): <i>Kern</i>			
Provider Co	ontact Name: <i>Danita Mel</i>	ton	Provid	ler Contact Ph	none: 661 3	34-4669	Provider Contac	ct Email: dmelton@gblas.org	
INDIVIDUAL RIGH	TS								
G1. Immigra	ation/Naturalization:	Г	0		0	0		0	
G2. Elder Al	buse/Neglect/Exploitation	: [4		3	0		1	
G3. Other I	ndividual Rights:		2		2	0		0	
MISCELLANEOUS	3								
H1. Estate F	Planning/Wills/Trusts:		3		2	1		1	
H2. Advance	e Health Care Directives ((AHCD):	7		1	5		0	
H3. Financia	al Powers of Attorney:	Г	3		2	2		0	
H4. Other M	liscellaneous:	Г	0		0	0		0	
тот	AL CASES OPENED IN	QUARTER:	101	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOSED	CODE	
				TOTAL COU		TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATI		
					78	27		9	
то	TAL ESTIMATED CASE	WORK HOUR	S SPENT:	948					
		OUTREACH/0	COMMUNITY ED	UCATION AC	TIVITIES D	DATA			
		INFORMAT	TION ON SPECIA	AL OUTREAC	H ACTIVITI	ES			
Date	Location (If Applicable)	Type of Outre				argeted By		st. ours	
							Reached		
10/3/2017	Delano, CA	provided by C Guardianship distributed br the Delano Co	rmation about se GBLA's Seniors La Caregiver Projec ochures for both ommunity Conne orative Meeting	w Center & t and projects at		vice Provides of Kern Senior Population	45	3	
10/9/2017	Bakersfield, CA	provided by 0 Guardianship distributed br	rmation about se GBLA's Seniors La Caregiver Projec ochures for both nty Veteran's Col	w Center & t and projects at		vice Providers of Kern Senior Population	70	1	

Fiscal Year: 2017-2018

Quarter: 2

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661 868-0938 AAA Contact Email: olivam@kerncounty.com

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661 334-4669 Provider Contact Email: dmelton@gblas.org

109/2017	Wasco, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Wasco Community Collaborative Meeting	Other Service Providers of Kern County's Senior Population	25 2.5
10/11/2017	Ridgecrest, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Indian Wells Ridgecrest Collaborative meeting at the Kerr McGee Center in Ridgecrest, CA.	Other Service Providers of Kern County's Senior Population	75 7.5
10/15/2017	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the 2017 Senior Resource Fair hosted by Adventist Health	Kern County's Senior Population	100 6.5
12/14/2017	Wasco, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Wasco Community Collaborative Meeting	Other Service Providers of Kern County's Senior Population	20 2.5

6	TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:
23	TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:
0	TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:
0	TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: